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**DATE: FEBRUARY 2021**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership. As of February 2021, the monthly average ridership for E&D services decreased by 69% compared to the previous year. Part of this can be attributed to programs being phased out, such as the American Cancer Society, Dahlia, Edwards Center and Villages NW. However, much of the decrease in ridership was due to the global COVID-19 pandemic.

There are notable decreases in ridership due to fewer volunteer drivers being available because of the pandemic. TriMet Service trips provided by Ride Connection's field offices decreased by 85% for RC Red (Tualatin) and 98% for East County service.

Some programs experienced perceptible gains in ridership, such as Ride Connection's STF service provided through Cab Services increasing by 24%, Impact Northwest's STF service increased by 38%, and the STF trips provided through Ride Connection's NW Portland (RC Headquarters) service increased by 36%.

Many of the programs available through Ride Connection were either working at limited capacity or not operating at all due to the pandemic. Some of the programs which did not operate service in February 2021 included the Milwaukie Senior Center, Transportation Reaching People – School/Work program, Metropolitan Family Services' Cherry Blossom, and the Multnomah County ADS Premium program. Other programs experienced declines in ridership due to unique circumstances such as changes in vehicle/driver availability.

2. Total Costs. The overall Monthly operations costs incurred by Ride Connection for February 2021 decreased by 67% from the same time last year due mostly to the loss in ridership stemming from the ongoing pandemic. Some of the most noteworthy decreases in monthly cost were the Urban League N/NE Shuttle at 100%, Washington County STF service at 90%, and East County STF service at 88%.

The only monthly cost increases for February 2021 were the STF Service from Ride Connection's Cab Services increasing by 68% and the Metropolitan Family Services Gateway Shuttle which increased by 35%.

3. The network Cost Per Ride. The network-wide Cost per Ride in February 2021 was reduced by less than 1% from February 2020; from \$21.34/trip in February 2020 to \$21.16/trip in 2021.

## **RIDEWISE**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) was zero.
2. Number of individuals successfully exited out of one-on-one travel training – 0
3. There were zero participants whom are prior participants returning to learn a new route. Percentage of change from February 2021– 100% decrease in the number of successful customers was noted for February 2020 due to Covid-19. RideWise has provided 15 virtual school safety and transit skills presentations to 169 students in February.
4. Number of individuals successfully exited out of one-on-one travel training under the age of 60 was zero. Average training hours per individual trained one-on-one during February 2019 was zero due to Covid-19.
5. Outreach. The RideWise program continues to increase awareness of the program. There were no meetings or presentations held this month.
6. Ride Ambassador Program. No volunteer hours were recorded for Rider's Club events, committee meetings, and outreach due to Covid-19.
7. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to Covid-19.
8. Referral Sources. There were six referrals in February 2021. One referral was from new agencies or new sources at agencies with which

a relationship has already been established, no referrals were the result of our travel options counseling efforts.

9. School Program. No students received individual training nor were any trips taken during the month of February due to Covid-19.

**RideWise Performance Report February 2021**

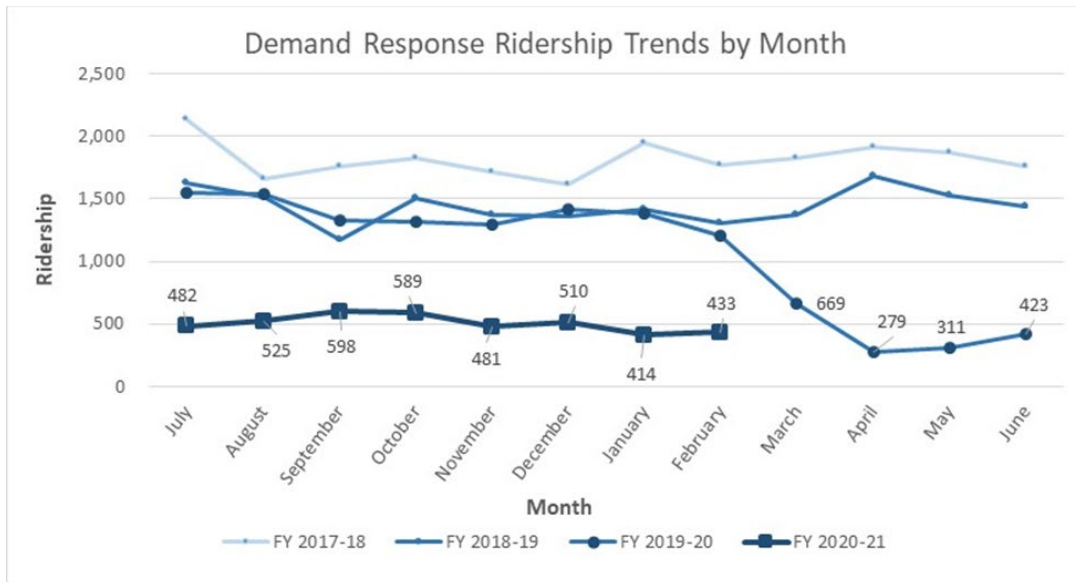
	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	0		-	\$0.00		
One-on-one travel training general trips	0		-	\$0.00		
Subtotal	-	-	-	\$0.00		
Group travel trainings						
Group travel trainings with schools	169		617	\$20,564.70		
Group travel training general	0		-	\$0.00		
Riders Club participants	0					
Subtotal	169		617	\$20,564.70		
Total	169	-	617	\$20,564.70		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	1					
Transitional staff support only	1					
Transitional staff support and pass plan	4		0	0		
Total	6	-	-	-	-	-
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$9,595.07					
Ride Ambassador hours monthly						
Value of volunteer hours monthly	\$0.00					
Value of transitional staff hours monthly	\$0.00					

## **SANDY AREA METRO (SAM)**

1. Overall ridership for SAM in February 2021 was 5,300, a 50.6% decrease from February 2020. SAM Gresham provided 3,771 rides, a 54.2% decrease compared with last year. The Estacada route proved 637 rides compared to 587 in 2020, increasing ridership by 18.6%. The Shopper Shuttle proved 485 rides a decrease of only 18.9%.
2. SAM rides provided 663 rides compared to 1,002 in 2020, a decrease of 33.8%. ED experienced an increase, for the second month in a row, of 63.9% compared to 2020.
3. February is typically a lower ridership month due to weather patterns and this year was no exception. SAM reduced service for four days, with two of those days being complete cancellations due to ice. Although, we had cancelled service, dispatchers continued to work covering the telephones and providing life sustaining rides when needed.
4. Due to continued social distancing requirements on buses SAM has begun dispatching extra buses as needed. As businesses open and people return to work and school, SAM expects to send “sweeper” vehicles at peak service so no one is left behind. SAM continues to take additional Covid precautions with extra cleaning and PPE for drivers and passengers. These protocols, and the speed with which they were enacted, have allowed SAM to operate at full capacity for a year with zero COVID cases reported.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Ridership has remained steady for both fixed-route and Dial-a-Ride as compared to previous months. As we approach a year of operating during the COVID-19 pandemic, SMART has seen an average of 36% of ridership as compared to pre-pandemic levels. This is very similar to agencies across the US and on par with the national average, according to the American Public Transportation Association (APTA).
2. SMART suspended service Saturday, February 13, due to the severe ice storm that devastated the area. This only limited three fixed routes and services were back to full capacity the following Monday.



### CANBY AREA TRANSIT (CAT)

1. Ridership continues to remain below the prior year due to the pandemic. Though some recovering slowly happening month to month. The winter weather has reduced overall ridership in February.
2. During the month of February total CAT ridership was down by -45.40% from the previous year. During the same time period Demand Responsive trips were down by -62.88% and fixed-route was down -41.26%.
3. CAT continues to operate full services during the COVID-19 pandemic. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
4. During the month of February CAT charged no fares on fixed route or Dial-a-Ride.
5. In February CAT provided 237 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

### SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

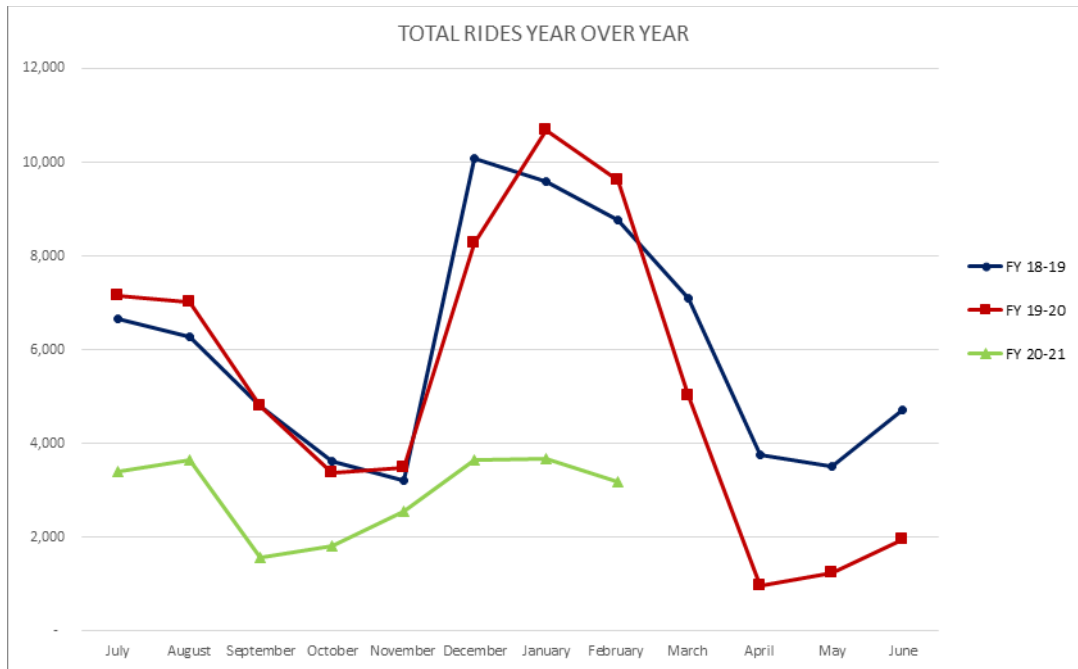
1. SCTD has continued to maintain service hours from pre-Covid-19 levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations, and other precautions have been maintained to limit the spread of COVID, such as face covering requirements,

providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.

2. Total SCTD system ridership in February 2021 was down compared to the previous month, by 5%. Compared to the previous year, same period, ridership was down by 50%. In total SCTD provided over 1,982 rides for the month, with the Clackamas Community College route providing over 63% of all rides. Service was canceled on the second weekend of the month due to an ice storm in the area.
3. Elderly and disabled ridership was down in February over the prior month, by 22%, with 326 rides for the month.
4. Saturday service provided an average of 45 rides per day. For our city route, 33% of the total Saturday rides on this service were taken by E&D riders.
5. During February, SCTD continued to not charge fares on all three routes, due to COVID-19.

## **MT. HOOD EXPRESS**

1. Ridership numbers have increased for the winter recreation season, but with extremely limited capacity February ridership was down 67% year over year.
2. CARES funding is being used to deploy extra buses during the highest ridership time and maintain service for both the Mt Hood Express and Village Shuttle services. As we move into our slowest season (March – June) we will be looking to ensure service matches the demand and make adjustments to the schedule and number of buses appropriately.
3. Driver barriers have been installed in all vehicles and more permanent barriers are being added to some of the older buses over the next few months.
4. The Mt Hood Express and Village Shuttle services remain fare free at this time.



**TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Feb 21	Feb 20	% Change	FY21-TD	FY20-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	22,260	90,600	-75.4%	24,664	87,090	-71.7%
Bus-Frequent Service*	<u>47,940</u>	<u>102,900</u>	-53.4%	<u>49,064</u>	<u>99,100</u>	-50.5%
Subtotal All Bus	70,200	193,500	-63.7%	73,728	186,190	-60.4%
MAX	40,530	120,600	-66.4%	43,334	118,610	-63.5%
Commuter Rail	<u>280</u>	<u>1,360</u>	-79.4%	<u>329</u>	<u>1,390</u>	-76.3%
Fixed Route Total	111,010	315,600	-64.8%	117,391	306,190	-61.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	756	3,360	-77.5%	807	3,230	-75.0%
<b>System Total</b>	<b>111,766</b>	<b>318,915</b>	<b>-65.0%</b>	<b>118,198</b>	<b>309,420</b>	<b>-61.8%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	116,900	520,000	-77.5%	145,885	502,569	-71.0%
Bus-Frequent Service*	<u>310,600</u>	<u>634,400</u>	-51.0%	<u>316,458</u>	<u>613,890</u>	-48.5%
Subtotal All Bus	427,500	1,154,400	-63.0%	462,343	1,116,459	-58.6%
MAX	256,800	740,200	-65.3%	281,376	733,080	-61.6%
Commuter Rail	<u>1,400</u>	<u>6,820</u>	-79.5%	<u>1,647</u>	<u>6,941</u>	-76.3%
Fixed Route Total	685,620	1,901,445	-63.9%	745,366	1,856,479	-59.9%
Frequent Bus % of Total Bus	72.7%	55.0%	17.7%	68.4%	55.0%	13.5%
<b><u>Paratransit</u></b>						
LIFT & Cabs	4,678	19,075	-75.5%	4,882	18,361	-73.4%
<b>System Total</b>	<b>690,298</b>	<b>1,920,520</b>	<b>-64.1%</b>	<b>750,247</b>	<b>1,874,841</b>	<b>-60.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$15.76	\$4.45	254.16%	\$12.74	\$4.72	169.92%
Bus-Frequent Service*	\$8.87	\$3.20	177.19%	\$8.08	\$3.46	133.53%
Subtotal All Bus	\$10.76	\$3.76	186.17%	\$9.52	\$4.03	136.23%
MAX	\$9.84	\$4.22	133.18%	\$8.71	\$3.40	156.18%
Commuter Rail	\$81.44	\$26.76	204.33%	\$91.72	\$21.90	318.81%
Fixed Route Total	\$10.56	\$4.02	162.69%	\$9.39	\$3.84	144.53%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$94.06	\$42.97	118.90%	\$85.79	\$41.88	104.85%
<b>System Total</b>	<b>\$11.10</b>	<b>\$4.41</b>	<b>151.70%</b>	<b>\$9.88</b>	<b>\$4.21</b>	<b>134.68%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,709,800	4,720,070	-63.8%	2,013,852	4,827,383	-58.3%
Monthly Cost	\$18,390,622	\$17,645,117	4.2%	\$18,890,160	\$19,779,111	-4.5%
Monthly Vehicle Mile	1,819,561	2,129,657	-14.6%	1,991,447	2,239,314	-11.1%
On-Time Performance	91.5%	88.4%	3.1%	93.9%	86.6%	7.3%
Cost per Ride	\$10.76	\$3.74	187.7%	\$9.38	\$4.10	128.8%
Cost per Mile	\$10.11	\$8.29	22.0%	\$9.49	\$8.83	7.5%
Miles per Roadcall	11,095	19,186	-42.2%	15,847	16,476	-3.8%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,027,080	3,036,670	-66.2%	1,265,973	3,205,708	-60.5%
Monthly Cost	\$10,104,735	\$12,577,396	-19.7%	\$11,086,995	\$10,894,113	1.8%
Monthly Vehicle Mile	293,052	367,315	-20.2%	352,807	386,980	-8.8%
On-Time Performance	87.5%	88.9%	-1.4%	90.7%	89.7%	1.0%
Cost per Ride	\$9.84	\$4.14	137.7%	\$8.76	\$3.40	157.6%
Cost per Mile	\$34.48	\$34.24	0.7%	\$31.43	\$28.15	11.7%
Miles per Roadcall	4,579	5,651	-19.0%	5,808	5,834	-0.4%
<b>Commuter Rail (WES)</b>						
Monthly Rides	5,600	27,300	-79.5%	7,648	29,939	-74.5%
Monthly Costs	\$456,086	\$303,201	50.4%	\$610,667	\$621,872	-1.8%
Monthly Vehicle Mile	5,807	9,408	-38.3%	6,597	9,942	-33.6%
On Time Performance	95.9%	100.0%	-4.1%	98.0%	96.5%	1.5%
Cost per Ride	\$81.44	\$11.11	633.0%	\$79.84	\$20.77	284.4%
Cost per Mile	\$78.54	\$32.23	143.7%	\$92.57	\$62.55	48.0%
Miles per Roadcall	2,904	9,408	-69.1%	4,948	23,861	-79.3%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	17,812	77,436	-77.0%	21,461	79,341	-73.0%
Monthly Cost	\$1,675,385	\$3,327,680	-49.7%	\$1,752,697	\$3,260,949	-46.3%
Monthly Vehicle Mile	225,864	646,890	-65.1%	254,834	673,115	-62.1%
On-Time Performance	94.5%	90.5%	4.0%	95.9%	89.4%	6.5%
Cost per Ride	\$94.06	\$42.97	118.9%	\$81.67	\$41.10	98.7%
Cost per Mile	\$7.42	\$5.14	44.4%	\$6.88	\$4.84	42.1%
Miles per Roadcall	1,836	8,188	-77.6%	2,488	5,857	-57.5%

RIDE CONNECTION*	Feb 2021	Feb 2020	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	9,964	30,230	-67.0%	9,743	31,564	-69.1%
Monthly Cost	\$210,806	\$645,126	-67.3%	\$456,798	\$640,986	-28.7%
Monthly Vehicle Mile	45,394	117,443	-61.3%	56,684	124,650	-54.5%
New Riders This Month	526	638	-17.6%	765.4	1,154.3	-33.7%
Cost per Ride	\$21.16	\$21.34	-0.8%	\$46.88	\$20.31	130.8%
Cost per Mile	\$4.64	\$5.49	-15.5%	\$8.06	\$5.14	56.8%
Miles per Ride	4.6	3.9	17.9%	5.8	3.9	48.7%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, May 21, 2021

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	462	1,041	-55.6%	388	1,098	-64.7%
Monthly Cost	\$3,266	\$20,616	-84.2%	\$14,027	\$18,765	-25.2%
Monthly Vehicle Mile	3,467	5,682	-39.0%	2,759	5,671	-51.3%
New Riders This Month	31	57	-45.6%	40.3	76.3	-47.2%
Cost per Ride	\$7.07	\$19.80	-64.3%	\$36.14	\$17.08	111.6%
Cost per Mile	\$0.94	\$3.63	-74.1%	\$5.08	\$3.31	53.5%
Miles per Ride	7.5	5.5	36.4%	7.1	5.2	36.5%
<b>King City Shuttle</b>						
Monthly Rides	177	319	-44.5%	131	326	-59.8%
Monthly Cost	\$2,628	\$11,676	-77.5%	\$7,213	\$9,089	-20.6%
Monthly Vehicle Mile	1,243	1,850	-32.8%	1,001	1,698	-41.0%
New Riders This Month	29	14	107.1%	15.0	21.9	-31.5%
Cost per Ride	\$14.85	\$36.60	-59.4%	\$54.99	\$27.87	97.3%
Cost per Mile	\$2.11	\$6.31	-66.6%	\$7.21	\$5.35	34.8%
Miles per Ride	7.0	5.8	20.7%	7.6	5.2	46.2%
<b>Title XIX Non Medical</b>						
Monthly Rides	3	161	-98.1%	13	111	-88.3%
Monthly Cost	\$1,020	\$6,502	-84.3%	\$1,818	\$4,971	-63.4%
Monthly Vehicle Mile	10	1,837	-99.5%	141	1,185	-88.1%
New Riders This Month	1	13	-92.3%	1.8	12.8	-85.9%
Cost per Ride	\$340.00	\$40.38	742.0%	\$135.49	\$44.89	201.8%
Cost per Mile	\$102.00	\$3.54	2781.4%	\$12.87	\$4.20	206.4%
Miles per Ride	3.3	11.4	-71.1%	10.5	10.7	-1.9%
<b>STF Service</b>						
Monthly Rides	337	505	-33.3%	309	507	-39.1%
Monthly Cost	\$3,027	\$12,574	-75.9%	\$12,942	\$12,469	3.8%
Monthly Vehicle Mile	2,637	2,639	-0.1%	2,705	2,600	4.0%
New Riders This Month	48	29	65.5%	33.8	43.2	-21.8%
Cost per Ride	\$8.98	\$24.90	-63.9%	\$41.86	\$24.60	70.2%
Cost per Mile	\$1.15	\$4.76	-75.8%	\$4.79	\$4.79	0.0%
Miles per Ride	7.8	5.2	50.0%	8.7	5.1	70.6%
<b>TriMet Service</b>						
Monthly Rides	13	89	-85.4%	12	118	-89.8%
Monthly Cost	\$0	\$3,421	-100.0%	\$898	\$2,681	-66.5%
Monthly Vehicle Mile	108	501	-78.4%	115	655	-82.4%
New Riders This Month	3	11	-72.7%	2.6	12.6	-79.4%
Cost per Ride	\$0.00	\$38.43	-100.0%	\$76.45	\$22.73	236.3%
Cost per Mile	\$0.00	\$6.83	-100.0%	\$7.85	\$4.09	91.9%
Miles per Ride	8.3	5.6	48.2%	9.7	5.6	73.2%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>General Public</b>						
Monthly Rides	287	572	-49.8%	306	700	-56.3%
Monthly Cost	\$11,591	\$15,820	-26.7%	\$11,836	\$20,627	-42.6%
Monthly Vehicle Mile	2,579	4,377	-41.1%	2,734	5,860	-53.3%
New Riders This Month	3	8	-62.5%	7	19	-63.2%
Cost per Ride	\$40.39	\$27.66	46.0%	\$38.73	\$29.46	31.5%
Cost per Mile	\$4.49	\$3.61	24.4%	\$4.33	\$3.52	23.0%
Miles per Ride	9.0	7.7	16.9%	8.9	8.4	6.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	18	187	-90.4%	22	224	-90.2%
Monthly Cost	\$534	\$2,767	-80.7%	\$529	\$4,232	-87.5%
Monthly Vehicle Mile	97	228	-57.5%	94	752	-87.5%
New Riders This Month	2	10	-80.0%	2	14	-85.7%
Cost per Ride	\$29.65	\$14.80	100.3%	\$23.96	\$18.86	27.0%
Cost per Mile	\$5.50	\$12.14	-54.7%	\$5.66	\$5.63	0.5%
Miles per Ride	5.4	1.2	350.0%	4.2	3.3	27.3%
<b>STF Service</b>						
Monthly Rides	1,009	813	24.1%	884	742	19.1%
Monthly Cost	\$30,269	\$18,001	68.2%	\$25,933	\$16,932	53.2%
Monthly Vehicle Mile	4,647	3,887	19.6%	4,184	3,354	24.7%
New Riders This Month	128	93	37.6%	119	111	7.2%
Cost per Ride	\$30.00	\$22.14	35.5%	\$29.34	\$22.82	28.6%
Cost per Mile	\$6.51	\$4.63	40.6%	\$6.20	\$5.05	22.8%
Miles per Ride	4.6	4.8	-4.2%	4.7	4.5	4.4%
<b>Title XIX Non Medical</b>						
Monthly Rides	165	1,531	-89.2%	263	1,515	-82.6%
Monthly Cost	\$4,499	\$37,385	-88.0%	\$6,681	\$34,677	-80.7%
Monthly Vehicle Mile	444	7,526	-94.1%	989	7,503	-86.8%
New Riders This Month	6	50	-88.0%	16	72	-77.8%
Cost per Ride	\$27.27	\$24.42	11.7%	\$25.41	\$22.89	11.0%
Cost per Mile	\$10.13	\$4.97	103.8%	\$6.75	\$4.62	46.1%
Miles per Ride	2.7	4.9	-44.9%	3.8	5.0	-24.0%
<b>Wa Co DAVS</b>						
Monthly Rides	96	126	-23.8%	74	165	-55.2%
Monthly Cost	\$3,629	\$3,691	-1.7%	\$2,448	\$4,706	-48.0%
Monthly Vehicle Mile	711	883	-19.5%	487	1,173	-58.5%
New Riders This Month	5	8	-37.5%	9	17	-47.1%
Cost per Ride	\$37.80	\$29.29	29.1%	\$32.93	\$28.53	15.4%
Cost per Mile	\$5.10	\$4.18	22.0%	\$5.03	\$4.01	25.4%
Miles per Ride	7.4	7.0	5.7%	6.5	7.1	-8.5%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	19	256	-92.6%	22	310	-92.9%
Monthly Cost	\$166	\$2,369	-93.0%	\$205	\$2,805	-92.7%
Monthly Vehicle Mile	92	494	-81.4%	90	716	-87.4%
New Riders This Month	2	2	0.0%	0.7	13.5	-94.8%
Cost per Ride	\$8.75	\$9.25	-5.4%	\$9.17	\$9.06	1.2%
Cost per Mile	\$1.81	\$4.80	-62.3%	\$2.27	\$3.92	-42.1%
Miles per Ride	4.8	1.9	152.6%	4.0	2.3	73.9%
<b>Estacada Senior Center</b>						
Monthly Rides	172	307	-44.0%	105	245	-57.1%
Monthly Cost	\$1,505	\$2,612	-42.4%	\$893	\$2,108	-57.6%
Monthly Vehicle Mile	304	578	-47.4%	155	498	-68.9%
New Riders This Month	0	2	-100.0%	0.2	4.8	-95.8%
Cost per Ride	\$8.75	\$8.51	2.8%	\$8.51	\$8.60	-1.0%
Cost per Mile	\$4.95	\$4.52	9.5%	\$5.76	\$4.23	36.2%
Miles per Ride	1.8	1.9	-5.3%	1.5	2.0	-25.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	167	211	-20.9%	85	200	-57.5%
Monthly Cost	\$1,460	\$2,080	-29.8%	\$756	\$1,982	-61.9%
Monthly Vehicle Mile	60	407	-85.4%	58	459	-87.4%
New Riders This Month	0	2	-100.0%	0.6	11.0	-94.5%
Cost per Ride	\$8.74	\$9.86	-11.4%	\$8.85	\$9.90	-10.6%
Cost per Mile	\$24.54	\$5.11	380.2%	\$12.98	\$4.32	200.5%
Miles per Ride	0.4	1.9	-78.9%	0.7	2.3	-69.6%
<b>Hoodland Senior Center</b>						
Monthly Rides	19	98	-80.6%	21	118	-82.2%
Monthly Cost	\$851	\$2,601	-67.3%	\$1,141	\$3,353	-66.0%
Monthly Vehicle Mile	388	1,144	-66.1%	568	1,474	-61.5%
New Riders This Month	0	0	N/A	0.5	2.8	-82.1%
Cost per Ride	\$44.79	\$26.54	68.8%	\$53.88	\$28.52	88.9%
Cost per Mile	\$2.20	\$2.27	-3.1%	\$2.01	\$2.27	-11.5%
Miles per Ride	20.4	11.7	74.4%	26.8	12.5	114.4%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	10	190	-94.7%	43	260	-83.5%
Monthly Cost	\$88	\$1,612	-94.6%	\$357	\$2,200	-83.8%
Monthly Vehicle Mile	0	496	-100.0%	60	632	-90.5%
New Riders This Month	0	2	-100.0%	0.0	5.6	-100.0%
Cost per Ride	\$8.75	\$8.48	3.2%	\$8.31	\$8.46	-1.8%
Cost per Mile	N/A	\$3.25	N/A	\$5.95	\$3.48	71.0%
Mile per Ride	0.0	2.6	-100.0%	1.4	2.4	-41.7%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	610	-100.0%	23	738	-96.9%
Monthly Cost	\$0	\$7,417	-100.0%	\$275	\$8,195	-96.6%
Monthly Vehicle Mile	0	1,400	-100.0%	50	1,606	-96.9%
New Riders This Month	0	8	-100.0%	0.2	23.6	-99.2%
Cost per Ride	N/A	\$12.16	N/A	\$12.18	\$11.11	9.6%
Cost per Mile	N/A	\$5.30	N/A	\$5.46	\$5.10	7.1%
Miles per Ride	N/A	2.3	N/A	2.2	2.2	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	38	318	-88.1%	50	406	-87.7%
Monthly Cost	\$402	\$3,829	-89.5%	\$601	\$5,224	-88.5%
Monthly Vehicle Mile	118	877	-86.5%	150	1,004	-85.1%
New Riders This Month	2	1	100.0%	1.7	11.0	-84.5%
Cost per Ride	\$10.57	\$12.04	-12.2%	\$12.03	\$12.87	-6.5%
Cost per Mile	\$3.40	\$4.37	-22.2%	\$4.00	\$5.20	-23.1%
Miles per Ride	3.1	2.8	10.7%	3.0	2.5	20.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	437	566	-22.8%	280	686	-59.2%
Monthly Cost	\$3,784	\$5,496	-31.1%	\$2,383	\$6,452	-63.1%
Monthly Vehicle Mile	404	1,430	-71.7%	159	1,784	-91.1%
New Riders This Month	0	5	-98.0%	0.9	20.5	-95.6%
Cost per Ride	\$8.66	\$9.71	-10.8%	\$8.50	\$9.41	-9.7%
Cost per Mile	\$9.37	\$3.84	144.0%	\$15.03	\$3.62	315.2%
Miles per Ride	0.9	2.5	-64.0%	0.6	2.6	-76.9%
<b>Sandy Senior Center</b>						
Monthly Rides	182	329	-44.7%	162	285	-43.2%
Monthly Cost	\$2,022	\$3,694	-45.3%	\$1,683	\$3,132	-46.3%
Monthly Vehicle Mile	23	1,161	-98.0%	331	1,357	-75.6%
New Riders This Month	0	8	-100.0%	1.2	8.5	-85.9%
Cost per Ride	\$11.11	\$11.23	-1.1%	\$10.38	\$10.99	-5.6%
Cost per Mile	\$87.89	\$3.18	2663.8%	\$5.09	\$2.31	120.3%
Miles per Ride	0.1	3.5	-97.1%	2.0	4.8	-58.3%
<b>Transportation Reaching People</b>						
Monthly Rides	476	1,510	-68.5%	429	1,687	-74.6%
Monthly Cost	\$27,299	\$39,331	-30.6%	\$29,786	\$39,877	-25.3%
Monthly Vehicle Mile	4,179	10,191	-59.0%	3,011	12,506	-75.9%
New Riders This Month	15	26	-42.3%	19.0	46.1	-58.8%
Cost per Ride	\$57.35	\$26.05	120.2%	\$69.47	\$23.64	193.9%
Cost per Mile	\$6.53	\$3.86	69.2%	\$9.89	\$3.19	210.0%
Miles per Ride	8.8	6.7	31.3%	7.0	7.4	-5.4%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	62	-100.0%	2	52	-96.2%
Monthly Cost	\$0	\$925	-100.0%	\$195	\$938	-79.2%
Monthly Vehicle Mile	0	713	-100.0%	30	564	-94.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$14.92	N/A	\$83.38	\$18.08	361.2%
Cost per Mile	N/A	\$1.30	N/A	\$6.45	\$1.67	286.2%
Miles per Ride	N/A	11.5	N/A	12.9	10.9	18.3%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	15	-100.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$212	-97.6%
Monthly Vehicle Mile	0	0	N/A	1	29	-96.6%
New Riders This Month	0	0	N/A	0.1	1.8	-94.4%
Cost per Ride	N/A	N/A	N/A	\$65.38	\$13.88	371.0%
Cost per Mile	N/A	N/A	N/A	\$5.45	\$7.30	-25.3%
Miles per Ride	N/A	N/A	N/A	12.0	1.9	531.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$0	\$62	-100.0%	(\$1)	\$45	-102.2%
Monthly Vehicle Mile	0	0	N/A	1	11	-90.9%
New Riders This Month	0	0	N/A	0.2	0.8	-75.0%
Cost per Ride	N/A	N/A	N/A	(\$3.54)	\$33.68	-110.5%
Cost per Mile	N/A	N/A	N/A	(\$0.66)	\$4.21	-115.7%
Miles per Ride	N/A	N/A	N/A	5.3	8.0	-33.8%
<b>STF Discretionary</b>						
Monthly Rides	112	253	-55.7%	113	299	-62.2%
Monthly Cost	\$703	\$5,942	-88.2%	\$4,110	\$7,159	-42.6%
Monthly Vehicle Mile	733	707	3.7%	660	1,007	-34.5%
New Riders This Month	6	8	-25.0%	13.8	21.8	-36.7%
Cost per Ride	\$6.27	\$23.47	-73.3%	\$36.51	\$23.92	52.6%
Cost per Mile	\$0.96	\$8.41	-88.6%	\$6.23	\$7.11	-12.4%
Miles per Ride	6.5	2.8	132.1%	5.9	3.4	73.5%
<b>STF Service</b>						
Monthly Rides	262	591	-55.7%	263	608	-56.7%
Monthly Cost	\$1,641	\$13,865	-88.2%	\$9,590	\$12,110	-20.8%
Monthly Vehicle Mile	1,711	1,649	3.8%	1,540	2,028	-24.1%
New Riders This Month	14	19	-26.3%	32.1	38.5	-16.6%
Cost per Ride	\$6.27	\$23.47	-73.3%	\$36.51	\$19.92	83.3%
Cost per Mile	\$0.96	\$8.41	-88.6%	\$6.23	\$5.97	4.4%
Miles per Ride	6.5	2.8	132.1%	5.9	3.3	78.8%
<b>TriMet Service</b>						
Monthly Rides	51	2,542	-98.0%	158	2,522	-93.7%
Monthly Cost	\$0	\$2,653	-100.0%	\$1,642	\$5,010	-67.2%
Monthly Vehicle Mile	515	4,009	-87.2%	837	4,317	-80.6%
New Riders This Month	7	6	16.7%	9.9	18.7	-47.1%
Cost per Ride	\$0.00	\$1.04	-100.0%	\$10.41	\$1.99	423.1%
Cost per Mile	\$0.00	\$0.66	-100.0%	\$1.96	\$1.16	69.0%
Miles per Ride	10.1	1.6	531.3%	5.3	1.7	211.8%
<b>Veterans Volunteers</b>						
Monthly Rides	36	186	-80.6%	41	204	-79.9%
Monthly Cost	\$0	\$1,395	-100.0%	\$569	\$1,331	-57.3%
Monthly Vehicle Mile	441	2,040	-78.4%	517	2,064	-75.0%
New Riders This Month	6	6	0.0%	5.8	12.6	-54.0%
Cost per Ride	\$0.00	\$7.50	-100.0%	\$14.05	\$6.53	115.2%
Cost per Mile	\$0.00	\$0.68	-100.0%	\$1.10	\$0.64	71.9%
Miles per Ride	12.3	11.0	11.8%	12.8	10.1	26.7%



INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	15	139	-89.2%	13	178	-92.7%
Monthly Cost	\$973	\$2,865	-66.0%	\$738	\$1,225	-39.8%
Monthly Vehicle Mile	116	164	-29.3%	54	204	-73.5%
New Riders This Month	0	2	-100.0%	0.0	5.7	-100.0%
Cost per Ride	\$64.85	\$20.61	214.7%	\$54.98	\$6.89	698.0%
Cost per Mile	\$8.39	\$17.47	-52.0%	\$13.68	\$6.00	128.0%
Miles per Ride	7.7	1.2	541.7%	4.0	1.1	263.6%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	2,174	0	N/A	199	862	-76.9%
Monthly Cost	\$27,173	\$0	N/A	\$2,631	\$22,985	-88.6%
Monthly Vehicle Mile	2,128	0	N/A	327	2,732	-88.0%
New Riders This Month	28	0	N/A	3.9	3.2	23.7%
Cost per Ride	\$12.50	N/A	N/A	\$13.22	\$26.66	-50.4%
Cost per Mile	\$12.77	N/A	N/A	\$8.05	\$8.41	-4.4%
Miles per Ride	1.0	N/A	N/A	1.6	3.2	-50.0%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	0	446	-100.0%	184	419	-56.1%
Monthly Cost	\$0	\$2,911	-100.0%	\$1,164	\$2,761	-57.8%
Monthly Vehicle Mile	0	3,126	-100.0%	1,459	3,218	-54.7%
New Riders This Month	0	2	-100.0%	0.4	2.0	-80.0%
Cost per Ride	N/A	\$6.53	N/A	\$6.34	\$6.59	-3.8%
Cost per Mile	N/A	\$0.93	N/A	\$0.80	\$0.86	-7.0%
Miles per Ride	N/A	7.0	N/A	7.9	7.7	2.6%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	0	257	-100.0%	17	254	-93.3%
Monthly Cost	\$0	\$6,592	-100.0%	\$1,379	\$5,040	-72.6%
Monthly Vehicle Mile	0	829	-100.0%	89	1,048	-91.5%
New Riders This Month	0	0	N/A	0.8	6.0	-86.7%
Cost per Ride	N/A	\$25.65	N/A	\$83.58	\$19.82	321.7%
Cost per Mile	N/A	\$7.95	N/A	\$15.47	\$4.81	221.6%
Miles per Ride	N/A	3.2	N/A	5.4	4.1	31.7%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Feb 2021</b>	<b>Feb 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	3,176	9,623	-67.0%	2,513	1,693	48.4%
Monthly Cost	\$74,339	\$37,135	100.2%	\$60,928	\$6,386	854.1%
Monthly Vehicle Mile	21,553	23,582	-8.6%	19,863	3,926	405.9%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$23.41	\$3.86	506.5%	\$24.25	\$3.77	543.2%
Cost per Mile	\$3.45	\$1.57	119.7%	\$3.07	\$1.63	88.3%
Miles per Ride	6.8	2.5	172.0%	7.9	2.3	243.5%



# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	14	-100.0%	1	25	-96.0%
Monthly Cost	\$412	\$354	16.4%	\$347	\$370	-6.2%
Monthly Vehicle Mile	0	111	-100.0%	8	117	-93.2%
New Riders This Month	0	0	N/A	0.3	1.8	-83.3%
Cost per Ride	N/A	\$25.29	N/A	\$378.30	\$14.73	2468.2%
Cost per Mile	N/A	\$3.19	N/A	\$41.61	\$3.15	1221.0%
Miles per Ride	N/A	7.9	N/A	9.1	4.7	93.6%
<b>Gateway Shuttle</b>						
Monthly Rides	52	159	-67.3%	68	150	-54.7%
Monthly Cost	\$566	\$420	34.8%	\$443	\$1,158	-61.7%
Monthly Vehicle Mile	170	238	-28.6%	167	194	-13.9%
New Riders This Month	1	2	-50.0%	3.3	4.4	-25.0%
Cost per Ride	\$10.88	\$2.64	312.1%	\$6.49	\$7.71	-15.8%
Cost per Mile	\$3.33	\$1.77	88.1%	\$2.66	\$5.98	-55.5%
Miles per Ride	3.3	1.5	120.0%	2.4	1.3	84.6%
<b>Mid Multnomah County</b>						
Monthly Rides	178	560	-68.2%	203	580	-65.0%
Monthly Cost	\$6,293	\$7,406	-15.0%	\$5,743	\$6,559	-12.4%
Monthly Vehicle Mile	715	1,742	-59.0%	830	1,776	-53.3%
New Riders This Month	3	6	-50.0%	7.8	17.0	-54.1%
Cost per Ride	\$35.35	\$13.22	167.4%	\$28.33	\$11.31	150.5%
Cost per Mile	\$8.80	\$4.25	107.1%	\$6.92	\$3.69	87.5%
Miles per Ride	4.0	3.1	29.0%	4.1	3.1	32.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	1	-100.0%	0.0	0.3	-100.0%
Monthly Cost	\$0	\$6	-100.0%	\$0	\$2	-100.0%
Monthly Vehicle Mile	0	12	-100.0%	0	3	-100.0%
New Riders This Month	0	1	-100.0%	0.0	0.3	-100.0%
Cost per Ride	N/A	\$6.35	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	\$0.53	N/A	N/A	\$0.60	N/A
Miles per Ride	N/A	12.0	N/A	N/A	10.7	N/A
<b>N/NE Shuttle</b>						
Monthly Ride	630	1,192	-47.1%	569	1,003	-43.3%
Monthly Cost	\$25,149	\$28,015	-10.2%	\$21,511	\$31,169	-31.0%
Monthly Vehicle Mile	4,700	4,477	5.0%	3,888	4,230	-8.1%
New Riders This Month	37	29	27.6%	48.9	49.0	-0.2%
Cost per Ride	\$39.92	\$23.50	69.9%	\$37.81	\$31.08	21.7%
Cost per Mile	\$5.35	\$6.26	-14.5%	\$5.53	\$7.37	-25.0%
Miles per Ride	7.5	3.8	97.4%	6.8	4.2	61.9%
<b>STF Service</b>						
Monthly Ride	123	398	-69.1%	245	449	-45.4%
Monthly Cost	\$16,825	\$19,824	-15.1%	\$17,478	\$12,516	39.6%
Monthly Vehicle Mile	547	2,143	-74.5%	1,651	2,336	-29.3%
New Riders This Month	7	20	-65.0%	38.0	42.3	-10.2%
Cost per Ride	\$136.79	\$49.81	174.6%	\$71.27	\$27.85	155.9%
Cost per Mile	\$30.76	\$9.25	232.5%	\$10.59	\$5.36	97.6%
Miles per Ride	4.4	5.4	-18.5%	6.7	5.2	28.8%
<b>TriMet Service</b>						
Monthly Ride	0	506	-100.0%	17	613	-97.2%
Monthly Cost	\$10,877	\$7,822	39.1%	\$6,283	\$7,984	-21.3%
Monthly Vehicle Mile	0	3,489	-100.0%	152	3,362	-95.5%
New Riders This Month	0	26	-100.0%	1.3	42.0	-96.9%
Cost per Ride	N/A	\$15.46	N/A	\$360.74	\$13.03	2668.5%
Cost per Mile	N/A	\$2.24	N/A	\$41.47	\$2.37	1649.8%
Miles per Ride	N/A	6.9	N/A	8.7	5.5	58.2%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	257	330	-22.1%	141	310	-54.5%
Monthly Cost	\$7,878	\$8,147	-3.3%	\$8,840	\$8,009	10.4%
Monthly Vehicle Mile	1,105	1,564	-29.3%	863	1,392	-38.0%
New Riders This Month	31	18	72.2%	36.9	24.3	51.9%
Cost per Ride	\$30.65	\$24.69	24.1%	\$62.70	\$25.83	142.7%
Cost per Mile	\$7.13	\$5.21	36.9%	\$10.24	\$5.75	78.1%
Miles per Ride	4.3	4.7	-8.5%	6.1	4.5	35.6%
<b>SW Shuttle Service</b>						
Monthly Rides	36	203	-82.3%	25	146	-82.9%
Monthly Cost	\$1,257	\$2,138	-41.2%	\$913	\$2,110	-56.7%
Monthly Vehicle Mile	176	400	-56.0%	103	352	-70.7%
New Riders This Month	0	11	-100.0%	1.6	10.7	-85.0%
Cost per Rider	\$34.92	\$10.53	231.6%	\$37.00	\$14.42	156.6%
Cost per Mile	\$7.14	\$5.35	33.5%	\$8.82	\$6.00	47.0%
Miles per Ride	4.9	2.0	145.0%	4.2	2.4	75.0%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2021</b>	<b>Feb 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	24	101	-76.2%	95	32	196.9%
Monthly Cost	\$0	\$872	-100.0%	\$6,877	\$251	2639.8%
Monthly Vehicle Mile	134	82	63.4%	570	17	3252.9%
New Riders This Month	1	0	N/A	14.3	0.1	17100.0%
Cost per Ride	\$0.00	\$8.63	-100.0%	\$72.39	\$7.89	817.5%
Cost per Mile	\$0.00	\$10.63	-100.0%	\$12.07	\$15.18	-20.5%
Miles per Ride	5.6	0.8	587.7%	6.0	0.5	1100.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	0.8	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$5	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	6	-100.0%
New Riders This Month	0	0	N/A	0.0	0.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.79	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.0	N/A
<b>STF Discretionary</b>						
Monthly Rides	201	562	-64.2%	234	638	-63.3%
Monthly Cost	\$0	\$11,420	-100.0%	\$7,995	\$12,789	-37.5%
Monthly Vehicle Mile	650	1,991	-67.4%	766	2,076	-63.1%
New Riders This Month	9	25	-64.0%	21.6	27.2	-20.6%
Cost per Ride	\$0.00	\$20.32	-100.0%	\$34.18	\$20.04	70.6%
Cost per Mile	\$0.00	\$5.74	-100.0%	\$10.44	\$6.16	69.5%
Miles per Ride	3.2	3.5	-8.6%	3.3	3.3	0.0%
<b>STF Service</b>						
Monthly Rides	538	390	37.9%	413	437	-5.5%
Monthly Cost	\$0	\$8,597	-100.0%	\$5,346	\$8,971	-40.4%
Monthly Vehicle Mile	737	1,163	-36.6%	792	1,359	-41.7%
New Riders This Month	14	8	75.0%	34.7	21.3	62.9%
Cost per Ride	\$0.00	\$22.04	-100.0%	\$12.95	\$20.52	-36.9%
Cost per Mile	\$0.00	\$7.39	-100.0%	\$6.75	\$6.60	2.3%
Miles per Ride	1.4	3.0	-53.3%	1.9	3.1	-38.7%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0	2	-100.0%	0.3	1.7	-82.4%
Monthly Cost	\$0	\$89	-100.0%	\$12	\$70	-82.9%
Monthly Vehicle Mile	0	21	-100.0%	3	15	-80.0%
New Riders This Month	0	0	N/A	0.1	0.8	-87.5%
Cost per Ride	N/A	\$44.5	N/A	\$36.92	\$41.72	-11.5%
Cost per Mile	N/A	\$4.24	N/A	\$4.62	\$4.51	2.4%
Miles per Ride	N/A	10.5	N/A	8.0	9.3	-14.0%
<b>STF Service</b>						
Monthly Ride	261	192	35.9%	179	222	-19.0%
Monthly Cost	\$2,995	\$10,093	-70.3%	\$7,028	\$10,377	-32.3%
Monthly Vehicle Mile	1,366	1,164	17.4%	1,099	1,208	-9.0%
New Riders This Month	25	34	-26.5%	32	47	-31.9%
Cost per Ride	\$11.48	\$52.57	-78.2%	\$39.24	\$46.78	-16.1%
Cost per Mile	\$2.19	\$8.67	-74.7%	\$6.39	\$8.59	-25.6%
Miles per Ride	5.2	6.1	-14.8%	6.1	5.4	13.0%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	0	N/A	0.5	0.1	400.0%
Monthly Cost	\$0	\$0	N/A	\$0	(\$18)	-100.0%
Monthly Vehicle Mile	0	0	N/A	3	2	50.0%
New Riders This Month	0	0	N/A	0.2	0.1	100.0%
Cost per Ride	N/A	N/A	N/A	\$0.00	(\$221.69)	-100.0%
Cost per Mile	N/A	N/A	N/A	\$0.00	(\$11.08)	-100.0%
Miles per Ride	N/A	N/A	N/A	6.3	20.0	-68.5%
<b>Downtown RideAbout</b>						
Monthly Ride	57	203	-71.9%	126	190	-33.8%
Monthly Cost	\$0	\$1,627	-100.0%	\$1,392	\$2,181	-36.2%
Monthly Vehicle Mile	90	153	-41.2%	147	147	0.0%
New Riders This Month	0	3	-100.0%	4	6	-33.3%
Cost per Ride	\$0.00	\$8.01	-100.0%	\$11.09	\$11.50	-3.6%
Cost per Mile	\$0.00	\$10.63	-100.0%	\$9.45	\$14.88	-36.5%
Miles per Ride	1.6	0.8	100.0%	1.2	0.8	50.0%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2021</b>	<b>Feb 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	33	165	-80.0%	32	130	-75.4%
Monthly Cost	\$0	\$8,077	-100.0%	\$2,470	\$5,389	-54.2%
Monthly Vehicle Mile	592	1,462	-59.5%	546	1,041	-47.6%
New Riders This Month	0	2	-100.0%	1	4	-75.0%
Cost per Ride	\$0.00	\$48.95	-100.0%	\$77.78	\$41.56	87.2%
Cost per Mile	\$0.00	\$5.52	-100.0%	\$4.52	\$5.18	-12.7%
Miles per Ride	17.9	8.9	101.1%	17.2	8.0	115.0%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	58	537	-89.2%	88	561	-84.3%
Monthly Cost	\$1,308	\$13,264	-90.1%	\$3,573	\$9,964	-64.1%
Monthly Vehicle Mile	625	3,543	-82.4%	777	3,321	-76.6%
New Riders This Month	9	12	-25.0%	12	21	-42.9%
Cost per Ride	\$22.55	\$24.70	-8.7%	\$40.83	\$17.78	129.6%
Cost per Mile	\$2.09	\$3.74	-44.1%	\$4.60	\$3.00	53.3%
Miles per Ride	10.8	6.6	63.6%	8.9	5.9	50.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	17	-100.0%	0.9	18.0	-95.0%
Monthly Cost	\$0	\$639	-100.0%	\$47	\$607	-92.3%
Monthly Vehicle Mile	0	168	-100.0%	12	126	-90.5%
New Riders This Month	0	4	-100.0%	0.3	2.5	-88.0%
Cost per Ride	N/A	\$37.56	N/A	\$51.65	\$33.74	53.1%
Cost per Mile	N/A	\$3.80	N/A	\$4.06	\$4.82	-15.8%
Miles per Ride	N/A	9.9	N/A	12.7	7.0	81.4%
<b>Veterans Volunteers</b>						
Monthly Rides	0	156	-100.0%	44	179	-75.4%
Monthly Cost	\$0	\$1,699	-100.0%	\$480	\$1,659	-71.1%
Monthly Vehicle Mile	0	2,299	-100.0%	664	2,424	-72.6%
New Riders This Month	0	4	-100.0%	1	6	-83.3%
Cost per Ride	N/A	\$10.89	-N/A	\$0.72	\$9.26	19.2%
Cost per Mile	N/A	\$0.74	N/A	\$11.04	\$0.68	5.9%
Miles per Ride	N/A	14.7	N/A	15.3	13.5	13.3%
<b>Wa Co DAVS</b>						
Monthly Rides	0	2	-100.0%	50	6	733.3%
Monthly Cost	\$0	\$75	-100.0%	\$1,197	\$208	475.5%
Monthly Vehicle Mile	0	31	-100.0%	178	43	314.0%
New Riders This Month	0	0	N/A	3.4	0.8	325.0%
Cost per Ride	N/A	\$37.55	N/A	\$23.85	\$36.74	-35.1%
Cost per Mile	N/A	\$2.42	N/A	\$6.71	\$4.86	38.1%
Miles per Ride	N/A	15.5	N/A	3.6	7.6	-52.6%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	0	N/A	0	4	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$153	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	28	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$36.80	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.54	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.6	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	0	N/A	0	622	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,271	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	588	-100.0%
New Riders This Month	0	0	N/A	0.0	6.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$2.04	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.16	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.9	N/A
<b>Maryville Nursing Home</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace</b>						
Monthly Rides	0	10,325	-100.0%	2,425	9,368	-74.1%
Monthly Cost	\$0	\$273,838	-100.0%	\$210,731	\$254,243	-17.1%
Monthly Vehicle Mile	0	30,365	-100.0%	16,683	28,690	-41.9%
New Riders This Month	0	41	-100.0%	153.9	157.4	-2.2%
Cost per Ride	N/A	\$26.52	N/A	\$86.88	\$27.14	220.1%
Cost per Mile	N/A	\$9.02	N/A	\$12.63	\$8.86	42.6%
Miles per Ride	N/A	2.9	N/A	6.9	3.1	122.6%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	95	160	-40.6%
Monthly Cost	\$0	\$0	N/A	\$1,328	\$1,494	-11.1%
Monthly Vehicle Mile	0	0	N/A	801	378	111.9%
New Riders This Month	0	0	N/A	6.0	2.8	111.8%
Cost per Ride	N/A	N/A	N/A	\$14.02	\$9.34	50.1%
Cost per Mile	N/A	N/A	N/A	\$1.66	\$3.95	-58.0%
Miles per Ride	N/A	N/A	N/A	8.5	2.4	254.2%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Feb 2021	Feb 2020	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	3,210	5,465	-41.3%	3,802	6,140	-38.1%
Monthly Cost	\$44,902	\$47,232	-4.9%	\$49,740	\$52,891	-6.0%
Monthly Vehicle Miles	14,946	16,006	-6.6%	16,811	17,768	-5.4%
On-Time Performance	99.5%	99.8%	-0.3%	99.9%	99.5%	0.4%
Cost per Ride	\$13.99	\$8.64	61.9%	\$13.08	\$8.61	51.9%
Cost per Mile	\$3.00	\$2.95	1.7%	\$2.96	\$2.98	-0.7%
Miles per Roadcall	14,946	16,006	-6.6%	16,811	17,768	-5.4%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	480	1,293	-62.9%	501	1,339	-62.6%
Monthly Cost	\$19,513	\$32,532	-40.0%	\$18,472	\$30,671	-39.8%
Monthly Vehicle Miles	2,800	5,662	-50.5%	2,685	5,958	-54.9%
On-Time Performance	97.0%	93.0%	4.0%	96.7%	91.2%	5.5%
Cost per Ride	\$40.65	\$25.16	61.6%	\$36.86	\$22.91	60.9%
Cost per Mile	\$6.97	\$5.75	21.2%	\$6.88	\$5.15	33.6%
Miles per Roadcall	2,800	5,662	-50.5%	2,685	5,958	-54.9%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	1,982	3,964	-50.0%	2,461	7,107	-65.4%
Monthly Cost	\$60,607	\$64,010	-5.3%	\$65,713	\$57,367	14.5%
Monthly Vehicle Miles	22,870	23,658	-3.3%	26,451	22,436	17.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	80.7%	-80.7%
Cost per Ride	\$30.58	\$16.15	89.3%	\$26.70	\$8.07	230.9%
Cost per Mile	\$2.65	\$2.71	-2.2%	\$2.48	\$2.56	-3.1%
Miles per Roadcall	22,870	11,829	93.3%	26,451	22,436	17.9%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	4,578	9,693	-52.8%	5,389	9,685	-44.4%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	19,997	22,661	-11.8%	21,869	23,338	-6.3%
On-Time Performance	97.6%	98.1%	-0.6%	95.6%	96.1%	-0.5%
Cost per Ride	\$14.20	\$6.71	111.6%	\$12.06	\$6.71	79.7%
Cost per Mile	\$3.25	\$2.87	13.2%	\$2.97	\$2.79	6.5%
Miles per Roadcall	19,997	22,661	-11.8%	21,869	23,338	-6.3%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	724	1,038	-30.3%	712	1,159	-38.6%
Monthly Cost	\$20,000	\$20,000	0.0%	\$23,750	\$20,000	18.8%
Monthly Vehicle Miles	4,899	5,886	-16.8%	4,677	6,906	-32.3%
On-Time Performance	84.2%	95.1%	-10.9%	93.1%	94.2%	-1.1%
Cost per Ride	\$27.62	\$19.27	43.3%	\$33.36	\$17.25	93.4%
Cost per Mile	\$4.08	\$3.40	20.0%	\$5.08	\$2.90	75.2%
Miles per Roadcall	4,899	5,886	-16.8%	4,677	6,906	-32.3%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	7,131	24,217	-70.6%	8,461	24,094	-64.9%
Monthly Cost	\$224,299	\$382,568	-41.4%	\$293,122	\$346,894	-15.5%
Monthly Vehicle Miles	43,218	45,191	-4.4%	44,798	45,634	-1.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$31.45	\$15.80	99.1%	\$34.64	\$14.40	140.6%
Cost per Mile	\$5.19	\$8.47	-38.7%	\$6.54	\$7.60	-13.9%
Miles per Roadcall	43,218	45,191	-4.4%	44,798	45,634	-1.8%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	433	1,258	-65.6%	482	1,475	-67.3%
Monthly Cost	\$39,582	\$67,512	-41.4%	\$51,727	\$61,218	-15.5%
Monthly Vehicle Miles	2,979	4,464	-33.3%	2,214	5,389	-58.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$91.41	\$53.67	70.3%	\$107.36	\$41.51	158.6%
Cost per Mile	\$13.29	\$15.12	-12.1%	\$23.37	\$11.36	105.7%
Miles per Roadcall	2,979	4,464	-33.3%	2,214	5,389	-58.9%