
DATE: MARCH 2018

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for March 2018 decreased by 3.9% (-1,297) compared to March 2017. The Mary's Woods program remains the primary source of trip decrease across the network (-1,258). Neighborhood House saw a significant -42.4% reduction in trips provided (-296), while several other providers experienced significant growth compared to the previous fiscal year. RC Tualatin increased by +108 (+59.3%), RC Headquarters (RCH) is up +300 (+94%) and Villages NW jumped up by +198.1% (+208). These are likely due to general increases in knowledge of these programs; however, RCH also took on the operations of the Downtown RideAbout from Neighborhood House, which contributed to NH's ridership decrease and RCH's increase.
2. Total costs in March 2018 decreased by -0.4% (-\$2,123) for Ride Connection's network of E&D services compared to March 2017. Most major dips in funding are associated with either decreased ridership for the month, or program loss (e.g. Neighborhood House, Mary's Woods). However, it is hopeful to see some providers decreased their costs as a result of efficiency and cost-savings measures supported by Ride Connection, such as Impact Northwest.
3. The network Cost per Trip (CPT) for March 2018 increased by 3.7% (\$18.14) per trip compared to March 2017 (\$17.50). This change is considered a normal fluctuation and the overall CPT is quite good. While some programs contributed to an increased CPT, there were some programs that showed great improvement such as RC Headquarters with a nearly halved CPT from March 2017 (\$48.58) to March 2018 (\$27.15). This is due to the added shuttle from Neighborhood House and a 43.8% increase in STF Service.

RIDEWISE

1. Service Delivery Analysis. A total of 99 persons were trained through RideWise's one-on-one, classroom, group and trip planning by phone/mail.
2. A total of 24 individuals successfully exited out of one-on-one travel training, six of whom were prior participants returning to learn a new route. There was a 27.3% increase of new customer training over March 2017.
3. Under the age of 60, a total of 15 persons successfully exited out of one-on-one travel training, with an average of nine training hours per individual during March 2018.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of six events was held:
 - Clackamas Community College Disability Awareness Event.
 - Community Transportation Association of the Northwest's Travel Training and Mobility Management Summit in Hood River, OR.
 - Presented to two groups of Multnomah County Developmental Disability Case Managers about Travel Training and Hop.
 - Met with Vocational Rehabilitation staff regarding the Summer Work Internship for Transition (SWIFT) program and partnership.
 - Attended the Multnomah County Transition Team Meeting.
 - Attended the REAL: Reject Economic Ableist Limits, a project of the Disability Art and Culture Project and Dis/Representation.
5. Ride Ambassador Program. A total of 53.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported five Rider's Club activities with 35 participants.

7. Referral Sources. There were 61 referrals in March 2018. Four referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Seven referrals were the result of our travel options counseling efforts and 20 referrals came in for our summer partnership with the State of Oregon's Vocational Rehabilitation Program Summer Work Internship for Transition.
8. School Program. 420 students received training during the month of March. There were 3,344 trips taken as a group and 196 one-on-one trips. 161 teachers and support staff reported 1,764 hours of training.

SANDY AREA METRO (SAM)

1. After a full year of ridership growth, March had a slight decrease in ridership (1.99%). In March of 2018, SAM services provided 11,297 rides as compared to March of 2017 which showed 11,526 rides. This decrease was primarily due to a decrease in rides on the SAM-Gresham route. The SAM-Gresham route experienced a 5.2% decrease in ridership. One possible explanation is construction and changes at the Gresham Transit Center. During the changes, the SAM bus stop was moved slightly north from its previous location. The new SAM Shopper experienced a 55.4% increase as compared to March 2017.
2. The Estacada route has shown rebound from all of the changes made and grew by 25.5%. This route has proven to be an important connection for commuters and the Transit Department hopes to add runs to this route in the near future, especially once the House Bill 2017 funds begin to be distributed.
3. STAR experienced a slight increase (2.5%) in ridership as compared to 2017 with 1,334 scheduled rides last month. The Elderly and Disabled program (out-of-town medical rides) decreased by 30.2% due to increased dialysis treatment available in Sandy.

March	2017	2018
Fixed Route	10,109	9,882
Dial-a-ride (general public and ADA)	1,291	1,334
Out-of-town ED	126	81
Total Riders	11,526	11,297

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's Out-of-Town Dial-a-Ride in March is down just slightly over last year at this time. Overall ridership is down by 24% over last year, due to the "Villebois Shuttle" becoming a fixed route service. The graph below provides the salient points between last year and the same time period this year:

March 2018	2017	2018
ADA Paratransit	248	197
Wheel Chair Trips	58	25
Out-of-Town DAR	260	204
Total Riders	566	426

2. SMART staff started working on a grant application to kickoff "Plan SMART," an inclusive transportation planning program by and for older adults, people with disabilities and caregivers. The goals of the program will be to have this focus population actively participate in both advisory and decision-making roles. Their talent and leadership will ultimately improve SMART's ADA/Paratransit DAR.
3. SMART is also seeking new 5339c funding for Grow SMART, a collection of smaller facility and vehicle projects to advance and sustain our alternative fuels target goals. These projects include strategic placement of solar panels and the acquisition of Idle Reduction Technologies (IRT) for the fleet to save fuel and reduce emissions.

CANBY AREA TRANSIT (CAT)

1. During the month of March, total year to date CAT ridership was down 4.5% as compared to March 2017 and Demand Responsive trips were up by 5.73%. Total CAT ridership was down 1.63% when compared to March 2017. Ridership continues to slip. Following the downward trend that began with the TriMet bus service changes implemented with the opening of the Orange Line, it is difficult to identify the reasons for the fixed route ridership decline. We will implement expanded service hours in April. Over time, we expect this to increase fixed route ridership.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership has taken a severe drop. There were 1,500 fewer rides this month over the past year. Possible cause is the sliding of Mulino hill. ODOT has been working for months in an attempt to resolve this slide

situation. Delays in scheduled times has forced riders to seek other means of transportation. This construction is scheduled to continue throughout the summer.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Mar 18	Mar 17	% Change	FY18-TD	FY17-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	87,850	88,200	-0.4%	86,190	86,040	0.2%
Bus-Frequent Service*	<u>97,430</u>	<u>101,000</u>	-3.5%	<u>95,972</u>	<u>98,560</u>	-2.6%
Subtotal All Bus	185,280	189,200	-2.1%	182,162	184,600	-1.3%
MAX	120,140	125,800	-4.5%	120,564	123,900	-2.7%
Commuter Rail	<u>1,540</u>	<u>1,780</u>	-13.5%	<u>1,643</u>	<u>1,770</u>	-7.2%
Fixed Route Total	306,960	316,800	-3.1%	304,369	310,270	-1.9%
<u>Paratransit</u>						
LIFT& Cabs	3,590	3,634	-1.2%	3,460	3,470	-0.3%
System Total	310,550	320,409	-3.1%	307,830	313,740	-1.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	508,400	508,600	0.0%	497,828	497,256	0.1%
Bus-Frequent Service*	<u>604,600</u>	<u>623,200</u>	-3.0%	<u>593,885</u>	<u>610,778</u>	-2.8%
Subtotal All Bus	1,113,000	1,131,800	-1.7%	1,091,713	1,108,033	-1.5%
MAX	750,900	781,200	-3.9%	748,110	769,880	-2.8%
Commuter Rail	<u>7,700</u>	<u>8,880</u>	-13.3%	<u>8,214</u>	<u>8,850</u>	-7.2%
Fixed Route Total	1,871,520	1,921,875	-2.6%	1,848,037	1,886,763	-2.1%
Frequent Bus % of Total Bus	54.3%	55.1%	-0.7%	54.4%	55.1%	-0.7%
<u>Paratransit</u>						
LIFT & Cabs	20,379	20,410	-0.2%	19,579	19,527	0.3%
System Total	1,891,899	1,942,285	-2.6%	1,867,616	1,906,290	-2.0%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$5.11	\$3.89	31.36%	\$4.40	\$4.04	8.91%
Bus-Frequent Service*	\$3.61	\$2.72	32.72%	\$3.19	\$2.93	8.87%
Subtotal All Bus	\$4.30	\$3.25	32.31%	\$3.74	\$3.43	9.04%
MAX	\$3.31	\$2.55	29.80%	\$2.85	\$2.56	11.33%
Commuter Rail	\$21.22	\$19.04	11.45%	\$17.81	\$16.51	7.87%
Fixed Route Total	\$3.97	\$3.04	30.59%	\$3.44	\$3.13	9.90%
<u>Paratransit</u>						
LIFT & Cabs	\$37.85	\$35.33	7.13%	\$37.95	\$36.31	4.52%
System Total	\$4.33	\$3.38	28.11%	\$3.80	\$3.47	9.51%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,927,660	5,094,800	-3.3%	4,761,617	4,814,767	-1.1%
Monthly Cost	\$21,164,690	\$16,555,795	27.8%	\$17,452,096	\$16,346,070	6.8%
Monthly Vehicle Mile	2,170,894	2,156,196	0.7%	2,074,558	2,032,262	2.1%
On-Time Performance	88.4%	84.7%	3.7%	84.7%	80.5%	4.2%
Cost per Ride	\$4.30	\$3.25	32.3%	\$3.67	\$3.39	8.3%
Cost per Mile	\$9.75	\$7.68	27.0%	\$8.41	\$8.04	4.6%
Miles per Roadcall	15,618	10,171	53.6%	13,892	10,489	32.4%
Light Rail (MAX)						
Monthly Rides	3,330,300	3,502,200	-4.9%	3,237,223	3,339,518	-3.1%
Monthly Cost	\$11,021,896	\$8,944,855	23.2%	\$9,322,281	\$8,484,347	9.9%
Monthly Vehicle Mile	390,378	391,102	-0.2%	377,411	372,434	1.3%
On-Time Performance	89.4%	86.9%	2.5%	88.0%	84.2%	3.8%
Cost per Ride	\$3.31	\$2.55	29.8%	\$2.88	\$2.54	13.4%
Cost per Mile	\$28.23	\$22.87	23.4%	\$24.70	\$22.78	8.4%
Miles per Roadcall	6,296	3,555	77.1%	4,607	1,524	202.3%
Commuter Rail (WES)						
Monthly Rides	33,880	40,825	-17.0%	35,204	37,743	-6.7%
Monthly Costs	\$718,991	\$671,775	7.0%	\$613,168	\$551,258	11.2%
Monthly Vehicle Mile	10,349	10,819	-4.3%	9,869	9,918	-0.5%
On Time Performance	96.2%	96.9%	-0.7%	94.3%	95.8%	-1.5%
Cost per Ride	\$21.22	\$16.45	29.0%	\$17.42	\$14.61	19.2%
Cost per Mile	\$69.47	\$62.09	11.9%	\$62.13	\$55.58	11.8%
Miles per Roadcall	10,349	10,819	-4.3%	8,459	7,934	6.6%
Paratransit LIFT and Cab						
Monthly Rides	89,896	92,534	-2.9%	84,758	85,444	-0.8%
Monthly Cost	\$3,402,528	\$3,269,004	4.1%	\$3,155,247	\$3,032,276	4.1%
Monthly Vehicle Mile	723,811	793,037	-8.7%	701,965	727,357	-3.5%
On-Time Performance	92.3%	90.0%	2.3%	91.1%	90.5%	0.6%
Cost per Ride	\$37.85	\$35.33	7.1%	\$37.23	\$35.49	4.9%
Cost per Mile	\$4.70	\$4.12	14.1%	\$4.49	\$4.17	7.7%
Miles per Roadcall	6,463	8,348	-22.6%	6,843	7,011	-2.4%

RIDE CONNECTION*	Mar 2018	Mar 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	35,194	38,327	-8.2%	34,221	35,194	-2.8%
Monthly Cost	\$614,042	\$631,513	-2.8%	\$630,455	\$620,521	1.6%
Monthly Vehicle Mile	160,411	177,664	-9.7%	156,919	163,130	-3.8%
New Riders This Month	1,006	772	30.3%	1,229.8	1,364.9	-9.9%
Cost per Ride	\$17.45	\$16.48	5.9%	\$18.42	\$17.63	4.5%
Cost per Mile	\$3.83	\$3.55	7.9%	\$4.02	\$3.80	5.8%
Miles per Ride	4.6	4.6	0.0%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, April 30, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	899	830	8.3%	807	746	8.2%
Monthly Cost	\$12,425	\$9,170	35.5%	\$11,018	\$7,594	45.1%
Monthly Vehicle Mile	4,450	3,829	16.2%	4,311	3,953	9.1%
New Riders This Month	53	17	211.8%	41.4	27.9	48.4%
Cost per Ride	\$13.82	\$11.05	25.1%	\$13.65	\$10.18	34.1%
Cost per Mile	\$2.79	\$2.39	16.7%	\$2.56	\$1.92	33.3%
Miles per Ride	4.9	4.6	6.5%	5.3	5.3	0.0%
King City Shuttle						
Monthly Rides	360	375	-4.0%	379	320	18.4%
Monthly Cost	\$9,699	\$6,039	60.6%	\$8,085	\$5,935	36.2%
Monthly Vehicle Mile	2,213	1,434	54.3%	1,855	1,236	50.1%
New Riders This Month	9	7	28.6%	12.8	8.1	58.0%
Cost per Ride	\$26.94	\$16.11	67.2%	\$21.32	\$18.56	14.9%
Cost per Mile	\$4.38	\$4.21	4.0%	\$4.36	\$4.80	-9.2%
Miles per Ride	6.1	3.8	60.5%	4.9	3.9	25.6%
STF Service						
Monthly Rides	698	506	37.9%	541	460	17.6%
Monthly Cost	\$12,767	\$10,248	24.6%	\$10,860	\$9,059	19.9%
Monthly Vehicle Mile	3,341	3,504	-4.7%	2,715	2,953	-8.1%
New Riders This Month	54	20	170.0%	44.3	23.1	91.8%
Cost per Ride	\$18.29	\$20.25	-9.7%	\$20.06	\$19.69	1.9%
Cost per Mile	\$3.82	\$2.92	30.8%	\$4.00	\$3.07	30.3%
Miles per Ride	4.8	6.9	-30.4%	5.0	6.4	-21.9%
TriMet Service						
Monthly Rides	190	177	7.3%	146	154	-5.2%
Monthly Cost	\$2,975	\$3,435	-13.4%	\$3,108	\$3,031	2.5%
Monthly Vehicle Mile	753	1,577	-52.3%	1,417	1,228	15.4%
New Riders This Month	11	10	10.0%	14.3	14.8	-3.4%
Cost per Ride	\$15.66	\$19.41	-19.3%	\$21.25	\$19.71	7.8%
Cost per Mile	\$3.95	\$2.18	81.2%	\$2.19	\$2.47	-11.3%
Miles per Ride	4.0	8.9	-55.1%	9.7	8.0	21.3%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	162	276	-41.3%	203	341	-40.5%
Monthly Cost	\$5,108	\$6,167	-17.2%	\$5,797	\$9,291	-37.6%
Monthly Vehicle Mile	533	734	-27.4%	696	1,861	-62.6%
New Riders This Month	2	4	-50.0%	4	13	-69.2%
Cost per Ride	\$31.53	\$22.34	41.1%	\$28.61	\$27.23	5.1%
Cost per Mile	\$9.58	\$8.40	14.0%	\$8.33	\$4.99	66.9%
Miles per Ride	3.3	2.7	22.2%	3.4	5.5	-38.2%
General Public						
Monthly Rides	971	1,062	-8.6%	934	937	-0.3%
Monthly Cost	\$25,130	\$27,399	-8.3%	\$23,928	\$23,279	2.8%
Monthly Vehicle Mile	7,344	9,415	-22.0%	7,499	7,684	-2.4%
New Riders This Month	7	7	0.0%	14	16	-12.5%
Cost per Ride	\$25.88	\$25.80	0.3%	\$25.63	\$24.84	3.2%
Cost per Mile	\$3.42	\$2.91	17.5%	\$3.19	\$3.03	5.3%
Miles per Ride	7.6	8.9	-14.6%	8.0	8.2	-2.4%
Multnomah Co. ADS Premium						
Monthly Rides	126	314	-59.9%	156	181	-13.8%
Monthly Cost	\$2,813	\$6,896	-59.2%	\$3,920	\$3,987	-1.7%
Monthly Vehicle Mile	542	1,340	-59.6%	786	950	-17.3%
New Riders This Month	18	24	-25.0%	11	15	-26.7%
Cost per Ride	\$22.33	\$21.96	1.7%	\$25.18	\$22.09	14.0%
Cost per Mile	\$5.19	\$5.15	0.8%	\$4.99	\$4.19	19.1%
Miles per Ride	4.3	4.3	0.0%	5.0	5.3	-5.7%
STF Service						
Monthly Rides	726	786	-7.6%	835	1,454	-42.6%
Monthly Cost	\$18,537	\$18,239	1.6%	\$20,279	\$31,492	-35.6%
Monthly Vehicle Mile	4,032	4,664	-13.6%	4,772	8,251	-42.2%
New Riders This Month	104	137	-24.1%	136	283	-51.9%
Cost per Ride	\$25.53	\$23.20	10.0%	\$24.29	\$21.65	12.2%
Cost per Mile	\$4.60	\$3.91	17.6%	\$4.25	\$3.82	11.3%
Miles per Ride	5.6	5.9	-5.1%	5.7	5.7	0.0%
Title XIX Non Medical						
Monthly Rides	1,687	1,459	15.6%	1,518	1,249	21.5%
Monthly Cost	\$38,189	\$32,090	19.0%	\$33,717	\$27,963	20.6%
Monthly Vehicle Mile	8,890	7,910	12.4%	7,984	6,870	16.2%
New Riders This Month	80	35	128.6%	65	56	16.1%
Cost per Ride	\$22.64	\$21.99	3.0%	\$22.21	\$22.39	-0.8%
Cost per Mile	\$4.30	\$4.06	5.9%	\$4.22	\$4.07	3.7%
Miles per Ride	5.3	5.4	-1.9%	5.3	5.5	-3.6%
Wa Co DAVS						
Monthly Rides	132	134	-1.5%	116	142	-18.3%
Monthly Cost	\$3,554	\$3,673	-3.2%	\$3,417	\$3,848	-11.2%
Monthly Vehicle Mile	891	1,002	-11.1%	900	1,061	-15.2%
New Riders This Month	12	7	71.4%	9	10	-10.0%
Cost per Ride	\$26.93	\$27.41	-1.8%	\$29.38	\$27.11	8.4%
Cost per Mile	\$3.99	\$3.67	8.7%	\$3.80	\$3.63	4.7%
Miles per Ride	6.8	7.5	-9.3%	7.7	7.5	2.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	210	198	6.1%	219	223	-1.8%
Monthly Cost	\$1,680	\$1,584	6.1%	\$1,753	\$1,786	-1.8%
Monthly Vehicle Mile	1,354	883	53.3%	979	1,097	-10.8%
New Riders This Month	9	3	200.0%	8.5	6.1	39.3%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.24	\$1.79	-30.7%	\$1.79	\$1.63	9.8%
Miles per Ride	6.4	4.5	42.2%	4.5	4.9	-8.2%
Estacada Senior Center						
Monthly Rides	227	232	-2.2%	239	203	17.7%
Monthly Cost	\$1,703	\$1,779	-4.3%	\$1,790	\$1,573	13.8%
Monthly Vehicle Mile	614	447	37.4%	624	578	8.0%
New Riders This Month	1	6	-83.3%	4.8	5.6	-14.3%
Cost per Ride	\$7.50	\$7.67	-2.2%	\$7.50	\$7.77	-3.5%
Cost per Mile	\$2.77	\$3.98	-30.4%	\$2.87	\$2.72	5.5%
Miles per Ride	2.7	1.9	42.1%	2.6	2.9	-10.3%
Gladstone Senior Center						
Monthly Rides	222	205	8.3%	203	193	5.2%
Monthly Cost	\$1,691	\$1,550	9.1%	\$1,543	\$1,475	4.6%
Monthly Vehicle Mile	502	429	17.0%	437	461	-5.2%
New Riders This Month	6	2	200.0%	6.0	6.1	-1.6%
Cost per Ride	\$7.62	\$7.56	0.8%	\$7.59	\$7.65	-0.8%
Cost per Mile	\$3.37	\$3.61	-6.6%	\$3.53	\$3.20	10.3%
Miles per Ride	2.3	2.1	9.5%	2.2	2.4	-8.3%
Hoodland Senior Center						
Monthly Rides	167	200	-16.5%	136	120	13.3%
Monthly Cost	\$4,195	\$5,188	-19.1%	\$3,365	\$2,606	29.1%
Monthly Vehicle Mile	1,946	2,056	-5.3%	1,518	1,231	23.3%
New Riders This Month	0	0	N/A	2.3	1.8	27.8%
Cost per Ride	\$25.12	\$25.94	-3.2%	\$24.79	\$21.71	14.2%
Cost per Mile	\$2.16	\$2.52	-14.3%	\$2.22	\$2.12	4.7%
Miles per Ride	11.7	10.3	13.6%	11.2	10.3	8.7%
Lake Oswego Adult Comm. Center						
Monthly Rides	313	252	24.2%	290	222	30.6%
Monthly Cost	\$2,348	\$1,890	24.2%	\$2,173	\$1,667	30.4%
Monthly Vehicle Mile	769	671	14.6%	962	696	38.2%
New Riders This Month	6	0	N/A	6.3	4.1	53.7%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.05	\$2.82	8.2%	\$2.26	\$2.40	-5.8%
Mile per Ride	2.5	2.7	-7.4%	3.3	3.1	6.5%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	945	916	3.2%	888	743	19.5%
Monthly Cost	\$9,157	\$8,703	5.2%	\$8,371	\$7,286	14.9%
Monthly Vehicle Mile	2,605	2,457	6.0%	2,478	2,050	20.9%
New Riders This Month	22	6	266.7%	26.5	19.3	37.3%
Cost per Ride	\$9.69	\$9.50	2.0%	\$9.42	\$9.80	-3.9%
Cost per Mile	\$3.51	\$3.54	-0.8%	\$3.38	\$3.55	-4.8%
Miles per Ride	2.8	2.7	3.7%	2.8	2.8	0.0%
Molalla Senior Center						
Monthly Rides	496	414	19.8%	374	341	9.7%
Monthly Cost	\$5,452	\$4,156	31.2%	\$4,390	\$4,301	2.1%
Monthly Vehicle Mile	1,168	1,011	15.5%	1,213	864	40.4%
New Riders This Month	6	7	-14.3%	8.1	7.5	8.0%
Cost per Ride	\$10.99	\$10.04	9.5%	\$11.75	\$12.62	-6.9%
Cost per Mile	\$4.67	\$4.11	13.6%	\$3.62	\$4.98	-27.3%
Miles per Ride	2.4	2.4	0.0%	3.2	2.5	28.0%
Pioneer Senior Center						
Monthly Rides	501	602	-16.8%	627	698	-10.2%
Monthly Cost	\$4,102	\$4,938	-16.9%	\$5,252	\$5,792	-9.3%
Monthly Vehicle Mile	1,800	1,867	-3.6%	2,052	2,167	-5.3%
New Riders This Month	14	8	75.0%	22.1	24.8	-10.9%
Cost per Ride	\$8.19	\$8.20	-0.1%	\$8.38	\$8.30	1.0%
Cost per Mile	\$2.28	\$2.64	-13.6%	\$2.56	\$2.67	-4.1%
Miles per Ride	3.6	3.1	16.1%	3.3	3.1	6.5%
Sandy Senior Center						
Monthly Rides	213	231	-7.8%	253	242	4.5%
Monthly Cost	\$2,648	\$3,411	-22.4%	\$3,226	\$2,880	12.0%
Monthly Vehicle Mile	1,458	1,368	6.6%	1,631	1,192	36.8%
New Riders This Month	6	0	N/A	11.1	12.6	-11.9%
Cost per Ride	\$12.43	\$14.77	-15.8%	\$12.75	\$11.92	7.0%
Cost per Mile	\$1.82	\$2.49	-26.9%	\$1.98	\$2.42	-18.2%
Miles per Ride	6.8	5.9	15.3%	6.4	4.9	30.6%
Transportation Reaching People						
Monthly Rides	1,595	2,506	-36.4%	1,767	2,192	-19.4%
Monthly Cost	\$24,603	\$31,597	-22.1%	\$24,779	\$25,755	-3.8%
Monthly Vehicle Mile	9,975	25,665	-61.1%	14,391	21,181	-32.1%
New Riders This Month	41	40	2.5%	59.4	59.7	-0.5%
Cost per Ride	\$15.43	\$12.61	22.4%	\$14.02	\$11.75	19.3%
Cost per Mile	\$2.47	\$1.23	100.8%	\$1.72	\$1.22	41.0%
Miles per Ride	6.3	10.2	-38.2%	8.1	9.7	-16.5%
Transp Reaching People-School/Work(1)						
Monthly Rides	62	140	-55.7%	94	149	-36.9%
Monthly Cost	\$1,767	\$2,293	-23.0%	\$1,667	\$2,953	-43.5%
Monthly Vehicle Mile	586	1,033	-43.3%	774	1,097	-29.4%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$28.49	\$16.38	73.9%	\$17.70	\$19.80	-10.6%
Cost per Mile	\$3.02	\$2.22	36.0%	\$2.15	\$2.69	-20.1%
Miles per Ride	9.4	7.4	27.0%	8.2	7.4	10.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	61	29	110.3%	23	34	-32.4%
Monthly Cost	\$243	\$336	-27.7%	\$122	\$247	-50.6%
Monthly Vehicle Mile	203	114	78.1%	88	125	-29.6%
New Riders This Month	0	0	N/A	0.4	1.1	-63.6%
Cost per Ride	\$3.98	\$11.58	-65.6%	\$5.26	\$7.28	-27.7%
Cost per Mile	\$1.20	\$2.95	-59.3%	\$1.39	\$1.97	-29.4%
Miles per Ride	3.3	3.9	-15.4%	3.8	3.7	2.7%
Multnomah Co. ADS Premium						
Monthly Rides	7	52	-86.5%	30	86	-65.1%
Monthly Cost	\$17	\$106	-84.0%	\$21	\$641	-96.7%
Monthly Vehicle Mile	11	105	-89.5%	54	188	-71.3%
New Riders This Month	0	1	-100.0%	1.1	5.3	-79.2%
Cost per Ride	\$2.40	\$2.04	17.6%	\$0.70	\$7.45	-90.6%
Cost per Mile	\$1.53	\$1.01	51.5%	\$0.39	\$3.41	-88.6%
Miles per Ride	1.6	2.0	-20.0%	1.8	2.2	-18.2%
STF Discretionary						
Monthly Rides	615	717	-14.2%	587	484	21.3%
Monthly Cost	\$15,928	\$15,491	2.8%	\$13,899	\$10,613	31.0%
Monthly Vehicle Mile	2,359	2,695	-12.5%	2,076	1,810	14.7%
New Riders This Month	53	31	71.0%	46.3	38.8	19.3%
Cost per Ride	\$25.90	\$21.60	19.9%	\$23.68	\$21.95	7.9%
Cost per Mile	\$6.75	\$5.75	17.4%	\$6.70	\$5.86	14.3%
Miles per Ride	3.8	3.8	0.0%	3.5	3.7	-5.4%
STF Service						
Monthly Rides	566	233	142.9%	400	377	6.1%
Monthly Cost	\$13,587	\$5,698	138.5%	\$10,053	\$8,396	19.7%
Monthly Vehicle Mile	2,217	861	157.5%	1,392	1,313	6.0%
New Riders This Month	56	16	250.0%	26.9	25.9	3.9%
Cost per Ride	\$24.01	\$24.45	-1.8%	\$25.12	\$22.25	12.9%
Cost per Mile	\$6.13	\$6.62	-7.4%	\$7.22	\$6.40	12.8%
Miles per Ride	3.9	3.7	5.4%	3.5	3.5	0.0%
TriMet Service						
Monthly Rides	2,372	2,646	-10.4%	2,426	2,096	15.7%
Monthly Cost	\$5,061	\$6,088	-16.9%	\$5,818	\$6,470	-10.1%
Monthly Vehicle Mile	5,228	5,725	-8.7%	5,298	5,393	-1.8%
New Riders This Month	13	24	-45.8%	26.6	34.4	-22.7%
Cost per Ride	\$2.13	\$2.30	-7.4%	\$2.40	\$3.09	-22.3%
Cost per Mile	\$0.97	\$1.06	-8.5%	\$1.10	\$1.20	-8.3%
Miles per Ride	2.2	2.2	0.0%	2.2	2.6	-15.4%
Veterans Volunteers						
Monthly Rides	156	125	24.8%	146	124	17.7%
Monthly Cost	\$1,070	\$710	50.7%	\$850	\$969	-12.3%
Monthly Vehicle Mile	1,812	1,382	31.1%	1,441	1,448	-0.5%
New Riders This Month	9	10	-10.0%	13.0	13.7	-5.1%
Cost per Ride	\$6.86	\$5.68	20.8%	\$5.84	\$7.82	-25.3%
Cost per Mile	\$0.59	\$0.51	15.7%	\$0.59	\$0.67	-11.9%
Miles per Ride	11.6	11.1	4.5%	9.9	11.7	-15.4%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$2,613	-100.0%
David's Harp - STF Service						
Monthly Rides	242	235	3.0%	213	128	66.4%
Monthly Cost	\$2,046	\$1,522	34.4%	\$1,585	\$1,054	50.4%
Monthly Vehicle Mile	379	327	15.9%	304	163	86.5%
New Riders This Month	1	1	0.0%	6.3	3.9	61.5%
Cost per Ride	\$8.46	\$6.48	30.6%	\$7.45	\$8.25	-9.7%
Cost per Mile	\$5.40	\$4.65	16.1%	\$5.22	\$6.46	-19.2%
Miles per Ride	1.6	1.4	14.3%	1.4	1.3	7.7%
NW Pilot Project - STF Service						
Monthly Rides	186	167	11.4%	179	167	7.2%
Monthly Cost	\$14,669	\$13,363	9.8%	\$14,103	\$12,938	9.0%
Monthly Vehicle Mile	1,101	1,015	8.5%	1,818	982	85.1%
New Riders This Month	20	22	-9.1%	25.3	21.1	19.9%
Cost per Ride	\$78.86	\$80.02	-1.4%	\$78.68	\$77.28	1.8%
Cost per Mile	\$13.32	\$13.17	1.1%	\$7.76	\$13.17	-41.1%
Miles per Ride	5.9	6.1	-3.3%	10.1	5.9	71.2%
Providence Elderplace - STF Service						
Monthly Rides	316	276	14.5%	293	269	8.9%
Monthly Cost	\$1,865	\$2,906	-35.8%	\$3,002	\$2,897	3.6%
Monthly Vehicle Mile	861	624	38.0%	1,031	934	10.4%
New Riders This Month	30	22	36.4%	55.8	66.6	-16.2%
Cost per Ride	\$5.90	\$10.53	-44.0%	\$10.25	\$10.78	-4.9%
Cost per Mile	\$2.17	\$4.66	-53.4%	\$2.91	\$3.10	-6.1%
Miles per Ride	2.7	2.3	17.4%	3.5	3.5	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	478	600	-20.3%	490	470	4.3%
Monthly Cost	\$2,745	\$3,146	-12.7%	\$2,717	\$2,603	4.4%
Monthly Vehicle Mile	3,478	3,967	-12.3%	2,982	3,140	-5.0%
New Riders This Month	25	0	N/A	14.8	3.0	393.3%
Cost per Ride	\$5.74	\$5.24	9.5%	\$5.54	\$5.54	0.0%
Cost per Mile	\$0.79	\$0.79	0.0%	\$0.91	\$0.83	9.6%
Miles per Ride	7.3	6.6	10.6%	6.1	6.7	-9.0%
Urban League - N/NE Shuttle						
Monthly Rides	335	359	-6.7%	325	382	-14.9%
Monthly Cost	\$2,891	\$4,034	-28.3%	\$4,389	\$4,295	2.2%
Monthly Vehicle Mile	1,221	971	25.7%	893	939	-4.9%
New Riders This Month	0	0	N/A	5.0	3.7	35.1%
Cost per Ride	\$8.63	\$11.24	-23.2%	\$13.52	\$11.24	20.3%
Cost per Mile	\$2.37	\$4.15	-42.9%	\$4.91	\$4.57	7.4%
Miles per Ride	3.6	2.7	33.3%	2.8	2.5	12.0%

INDIVIDUAL PROVIDER - PROGRAM

12-Month Averages

Provider - Program	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,104	6,311	-50.8%	4,861	5,333	-8.9%
Monthly Cost	\$27,131	\$31,604	-14.2%	\$33,094	\$32,428	2.1%
Monthly Vehicle Mile	17,117	20,222	-15.4%	18,799	19,060	-1.4%
New Riders This Month	155	337	-54.0%	174.6	186.6	-6.4%
Cost per Ride	\$8.74	\$5.01	74.5%	\$6.81	\$6.08	12.0%
Cost per Mile	\$1.59	\$1.56	1.9%	\$1.76	\$1.70	3.5%
Miles per Ride	5.5	3.2	71.9%	3.9	3.6	8.3%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	55	-100.0%	23	49	-53.1%
Monthly Cost	\$0	\$422	-100.0%	\$682	\$407	67.6%
Monthly Vehicle Mile	0	92	-100.0%	50	92	-45.7%
New Riders This Month	0	0	N/A	1.0	1.6	-37.5%
Cost per Ride	N/A	\$7.68	N/A	\$29.67	\$8.31	257.0%
Cost per Mile	N/A	\$4.59	N/A	\$13.58	\$4.42	207.2%
Miles per Ride	N/A	1.7	N/A	2.2	1.9	15.8%
Gateway Shuttle						
Monthly Rides	155	258	-39.9%	169	195	-13.3%
Monthly Cost	\$828	\$1,121	-26.1%	\$697	\$801	-13.0%
Monthly Vehicle Mile	246	378	-34.9%	220	277	-20.6%
New Riders This Month	1	11	-90.9%	4.8	5.6	-14.3%
Cost per Ride	\$5.34	\$4.35	22.8%	\$4.14	\$4.10	1.0%
Cost per Mile	\$3.37	\$2.97	13.5%	\$3.17	\$2.89	9.7%
Miles per Ride	1.6	1.5	6.7%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	474	652	-27.3%	565	491	15.1%
Monthly Cost	\$5,949	\$5,396	10.2%	\$6,686	\$5,837	14.5%
Monthly Vehicle Mile	1,443	1,501	-3.9%	1,445	1,325	9.1%
New Riders This Month	9	11	-18.2%	12.3	12.4	-0.8%
Cost per Ride	\$12.55	\$8.28	51.6%	\$11.83	\$11.90	-0.6%
Cost per Mile	\$4.12	\$3.59	14.8%	\$4.63	\$4.41	5.0%
Miles per Ride	3.0	2.3	30.4%	2.6	2.7	-3.7%
Multnomah Co. ADS Premium						
Monthly Rides	0	4	-100.0%	0	12	-100.0%
Monthly Cost	\$0	\$25	-100.0%	\$18	\$40	-55.0%
Monthly Vehicle Mile	0	24	-100.0%	4	29	-86.2%
New Riders This Month	0	0	N/A	0.2	0.9	-77.8%
Cost per Ride	N/A	\$6.35	N/A	\$44.27	\$3.46	1179.5%
Cost per Mile	N/A	\$1.06	N/A	\$4.92	\$1.37	259.1%
Miles per Ride	N/A	6.0	N/A	9.0	2.5	260.0%
N/NE Shuttle						
Monthly Ride	712	434	64.1%	606	446	35.9%
Monthly Cost	\$14,779	\$17,762	-16.8%	\$14,946	\$14,302	4.5%
Monthly Vehicle Mile	2,790	955	192.1%	1,854	1,475	25.7%
New Riders This Month	29	6	383.3%	29.8	26.8	11.2%
Cost per Ride	\$20.76	\$40.93	-49.3%	\$24.66	\$32.08	-23.1%
Cost per Mile	\$5.30	\$18.60	-71.5%	\$8.06	\$9.70	-16.9%
Miles per Ride	3.9	2.2	77.3%	3.1	3.3	-6.1%
STF Service						
Monthly Ride	758	853	-11.1%	698	636	9.7%
Monthly Cost	\$24,436	\$21,054	16.1%	\$17,670	\$17,632	0.2%
Monthly Vehicle Mile	5,164	4,810	7.4%	3,628	3,704	-2.1%
New Riders This Month	43	47	-8.5%	52.4	60.7	-13.7%
Cost per Ride	\$32.24	\$24.68	30.6%	\$25.33	\$27.71	-8.6%
Cost per Mile	\$4.73	\$4.38	8.0%	\$4.87	\$4.76	2.3%
Miles per Ride	6.8	5.6	21.4%	5.2	5.8	-10.3%
TriMet Service						
Monthly Ride	803	912	-12.0%	863	874	-1.3%
Monthly Cost	\$6,387	\$8,060	-20.8%	\$6,576	\$7,123	-7.7%
Monthly Vehicle Mile	4,052	6,268	-35.4%	4,944	5,083	-2.7%
New Riders This Month	26	43	-39.5%	46.0	50.7	-9.3%
Cost per Ride	\$7.95	\$8.84	-10.1%	\$7.62	\$8.15	-6.5%
Cost per Mile	\$1.58	\$1.29	22.5%	\$1.33	\$1.40	-5.0%
Miles per Ride	5.0	6.9	-27.5%	5.7	5.8	-1.7%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	325	469	-30.7%	388	404	-4.0%
Monthly Cost	\$2,313	\$7,388	-68.7%	\$6,552	\$7,473	-12.3%
Monthly Vehicle Mile	703	1,230	-42.8%	985	1,159	-15.0%
New Riders This Month	11	19	-42.1%	25.5	24.4	4.5%
Cost per Ride	\$7.12	\$15.75	-54.8%	\$16.89	\$18.52	-8.8%
Cost per Mile	\$3.29	\$6.01	-45.3%	\$6.65	\$6.45	3.1%
Miles per Ride	2.2	2.6	-15.4%	2.5	2.9	-13.8%
SW Shuttle Service						
Monthly Rides	77	82	-6.1%	76	77	-1.3%
Monthly Cost	\$3,540	\$1,063	233.0%	\$1,205	\$1,405	-14.2%
Monthly Vehicle Mile	166	152	9.2%	153	152	0.7%
New Riders This Month	1	2	-50.0%	2.3	2.4	-4.2%
Cost per Rider	\$45.98	\$12.96	254.8%	\$15.79	\$18.34	-13.9%
Cost per Mile	\$21.33	\$6.99	205.2%	\$7.90	\$9.25	-14.6%
Miles per Ride	2.2	1.9	15.8%	2.0	2.0	0.0%
Downtown RideAbout(1)						
Monthly Rides	0	147	-100.0%	124	156	-20.5%
Monthly Cost	\$0	\$586	-100.0%	\$539	\$719	-25.0%
Monthly Vehicle Mile	0	100	-100.0%	93	102	-8.8%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	N/A	\$3.98	N/A	\$4.35	\$4.60	-5.4%
Cost per Mile	N/A	\$5.86	N/A	\$5.82	\$7.04	-17.3%
Miles per Ride	N/A	0.7	N/A	0.7	0.7	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	77	55	40.0%	60	57	5.3%
Monthly Cost	\$662	\$717	-7.7%	\$414	\$655	-36.8%
Monthly Vehicle Mile	55	40	37.5%	50	40	25.0%
New Riders This Month	0	0	N/A	0.4	0.4	0.0%
Cost per Ride	\$8.59	\$13.04	-34.1%	\$6.86	\$11.57	-40.7%
Cost per Mile	\$12.03	\$17.94	-32.9%	\$8.28	\$16.20	-48.9%
Miles per Ride	0.7	0.7	0.0%	0.8	0.7	14.3%
Multnomah Co. ADS Premium						
Monthly Rides	3	14	-78.6%	1	5.2	-80.0%
Monthly Cost	\$13	\$89	-85.4%	\$7	\$30	-76.7%
Monthly Vehicle Mile	16	96	-83.3%	9	35	-74.3%
New Riders This Month	2	4	-50.0%	0.4	1.4	-71.4%
Cost per Ride	\$4.23	\$6.35	-33.4%	\$5.90	\$5.85	0.9%
Cost per Mile	\$0.79	\$0.93	-15.1%	\$0.81	\$0.87	-6.9%
Miles per Ride	5.3	6.9	-23.2%	7.3	6.7	9.0%
STF Discretionary						
Monthly Rides	650	671	-3.1%	613	641	-4.4%
Monthly Cost	\$9,733	\$15,852	-38.6%	\$13,469	\$13,282	1.4%
Monthly Vehicle Mile	2,499	2,487	0.5%	2,268	2,649	-14.4%
New Riders This Month	29	21	38.1%	29.3	35.8	-18.2%
Cost per Ride	\$14.97	\$23.62	-36.6%	\$21.98	\$20.73	6.0%
Cost per Mile	\$3.89	\$6.37	-38.9%	\$5.94	\$5.01	18.6%
Miles per Ride	3.8	3.7	2.7%	3.7	4.1	-9.8%
STF Service						
Monthly Rides	451	467	-3.4%	426	445	-4.3%
Monthly Cost	\$5,136	\$15,635	-67.2%	\$11,093	\$11,841	-6.3%
Monthly Vehicle Mile	1,666	1,948	-14.5%	1,726	1,885	-8.4%
New Riders This Month	24	16	50.0%	28.4	31.3	-9.3%
Cost per Ride	\$11.39	\$33.48	-66.0%	\$26.06	\$26.61	-2.1%
Cost per Mile	\$3.08	\$8.03	-61.6%	\$6.43	\$6.28	2.4%
Miles per Ride	3.7	4.2	-11.9%	4.1	4.2	-2.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	1	3	-66.7%	1	16	-94.9%
Monthly Cost	\$59	\$136	-56.2%	\$111	\$675	-83.6%
Monthly Vehicle Mile	7	22	-68.2%	8	190	-95.8%
New Riders This Month	1	1	0.0%	1	3	-66.7%
Cost per Ride	\$59.38	\$45.23	31.3%	\$133.10	\$42.83	210.8%
Cost per Mile	\$8.48	\$6.17	37.4%	\$14.01	\$3.56	293.5%
Miles per Ride	7.0	7.3	-4.1%	9.5	12.0	-20.8%
STF Service						
Monthly Ride	453	315	43.8%	440	232	90.0%
Monthly Cost	\$14,692	\$14,464	1.6%	\$17,692	\$7,990	121.4%
Monthly Vehicle Mile	3,323	2,465	34.8%	3,428	2,101	63.2%
New Riders This Month	76	29	162.1%	74	60	23.3%
Cost per Ride	\$32.43	\$45.92	-29.4%	\$40.22	\$34.46	16.7%
Cost per Mile	\$4.42	\$5.87	-24.7%	\$5.16	\$3.80	35.8%
Miles per Ride	7.3	7.8	-6.4%	7.8	9.1	-14.3%
Title XIX Non Medical						
Monthly Ride	0	1	-100.0%	0	31	-99.0%
Monthly Cost	\$0	\$5	-100.0%	\$13	\$918	-98.6%
Monthly Vehicle Mile	0	5	-100.0%	3	331	-99.1%
New Riders This Month	0	0	N/A	0	5	-100.0%
Cost per Ride	N/A	\$5.07	N/A	\$53.62	\$29.28	83.1%
Cost per Mile	N/A	\$1.01	N/A	\$5.03	\$2.77	81.6%
Miles per Ride	N/A	5.0	N/A	10.7	10.6	0.9%
Dialysis						
Monthly Ride	0	0	N/A	0	60	-100.0%
Monthly Cost	\$0	\$90	-100.0%	\$4	\$2,627	-99.8%
Monthly Vehicle Mile	0	0	N/A	0	754	-100.0%
New Riders This Month	0	0	N/A	0	2	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$44.08	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.49	N/A
Miles per Ride	N/A	N/A	N/A	N/A	12.6	N/A

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	86	45	91.1%	65	21	209.5%
Monthly Cost	\$2,178	\$1,362	59.9%	\$1,714	\$773	121.7%
Monthly Vehicle Mile	584	277	110.8%	429	127	237.8%
New Riders This Month	2	1	100.0%	3	2	50.0%
Cost per Ride	\$25.32	\$30.26	-16.3%	\$26.20	\$37.70	-30.5%
Cost per Mile	\$3.73	\$4.92	-24.2%	\$3.99	\$6.08	-34.4%
Miles per Ride	6.8	6.2	9.7%	6.6	6.2	6.5%
STF Service						
Monthly Rides	598	700	-14.6%	588	550	6.9%
Monthly Cost	\$13,855	\$11,301	22.6%	\$13,492	\$8,158	65.4%
Monthly Vehicle Mile	3,295	2,663	23.7%	2,826	1,976	43.0%
New Riders This Month	29	28	3.6%	24	17	41.2%
Cost per Ride	\$23.17	\$16.14	43.6%	\$22.94	\$14.84	54.6%
Cost per Mile	\$4.20	\$4.24	-0.9%	\$4.77	\$4.13	15.5%
Miles per Ride	5.5	3.8	44.7%	4.8	3.6	33.3%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$65	\$49	32.7%	\$58	\$46	26.1%
Monthly Vehicle Mile	0	0	N/A	2	3	-33.3%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$173.47	\$55.20	214.3%
Cost per Mile	N/A	N/A	N/A	\$36.52	\$14.15	158.1%
Miles per Ride	N/A	N/A	N/A	4.8	3.9	23.1%
Veterans Volunteers						
Monthly Rides	188	235	-20.0%	195		
Monthly Cost	\$1,752	\$2,751	-36.3%	\$1,833		
Monthly Vehicle Mile	2,934	3,854	-23.9%	3,038		
New Riders This Month	6	6	0.0%	6		
Cost per Ride	\$9.32	\$11.71	-20.4%	\$0.60		
Cost per Mile	\$0.60	\$0.71	-16.3%	\$9.42		
Miles per Ride	15.6	16.4	-4.8%	15.6		
Wa Co DAVS						
Monthly Rides	4	2	100.0%	2		
Monthly Cost	\$109	\$95	14.7%	\$62		
Monthly Vehicle Mile	25	13	92.3%	9		
New Riders This Month	0	2	-100.0%	0		
Cost per Ride	\$27.18	\$47.29	-42.5%	\$35.39		
Cost per Mile	\$4.35	\$7.27	-40.2%	\$6.58		
Miles per Ride	6.3	6.5	-3.8%	5.4		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	667	739	-9.7%	740	668	10.8%
Monthly Cost	\$3,174	\$5,435	-41.6%	\$3,354	\$7,378	-54.5%
Monthly Vehicle Mile	892	3,015	-70.4%	1,652	2,977	-44.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.76	\$7.36	-35.3%	\$4.54	\$11.05	-58.9%
Cost per Mile	\$3.56	\$1.80	97.8%	\$2.03	\$2.48	-18.1%
Miles per Ride	1.3	4.1	-68.3%	2.2	4.5	-51.1%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	69	157	-56.1%	92	168	-45.2%
Monthly Cost	\$936	\$2,061	-54.6%	\$1,045	\$1,823	-42.7%
Monthly Vehicle Mile	565	1,584	-64.3%	664	1,303	-49.0%
New Riders This Month	7	24	-70.8%	13.6	22.8	-40.4%
Cost per Ride	\$13.56	\$13.13	3.3%	\$11.41	\$10.87	5.0%
Cost per Mile	\$1.66	\$1.30	27.7%	\$1.57	\$1.40	12.1%
Miles per Ride	8.2	10.1	-18.8%	7.3	7.8	-6.4%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,210	1,356	-10.8%	1,184	1,168	1.4%
Monthly Cost	\$3,770	\$4,851	-22.3%	\$3,735	\$4,213	-11.3%
Monthly Vehicle Mile	2,021	2,279	-11.3%	1,887	2,211	-14.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.12	\$3.58	-12.8%	\$3.15	\$3.61	-12.7%
Cost per Mile	\$1.87	\$2.13	-12.2%	\$1.98	\$1.91	3.7%
Miles per Ride	1.7	1.7	0.0%	1.6	1.9	-15.8%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	19	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$236	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	31	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$12.55	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$7.75	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A
Mary's Woods						
Monthly Rides	0	1,258	-100.0%	257	1,428	-82.0%
Monthly Cost	\$0	\$6,329	-100.0%	\$1,451	\$5,851	-75.2%
Monthly Vehicle Mile	0	1,855	-100.0%	445	1,716	-74.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$5.03	N/A	\$5.64	\$4.10	37.6%
Cost per Mile	N/A	\$3.41	N/A	\$3.26	\$3.41	-4.4%
Miles per Ride	N/A	1.5	N/A	1.7	1.2	41.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	806	766	5.2%	754	683	10.4%
Monthly Cost	\$869	\$763	13.9%	\$809	\$801	1.0%
Monthly Vehicle Mile	547	530	3.2%	490	498	-1.6%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.08	\$1.00	8.0%	\$1.07	\$1.17	-8.5%
Cost per Mile	\$1.59	\$1.44	10.4%	\$1.65	\$1.61	2.5%
Miles per Ride	0.7	0.7	0.0%	0.6	0.7	-14.3%
Providence Elderplace						
Monthly Rides	10,015	10,243	-2.2%	9,180	9,105	0.8%
Monthly Cost	\$246,031	\$236,951	3.8%	\$261,626	\$248,503	5.3%
Monthly Vehicle Mile	51,487	47,190	9.1%	45,880	39,907	15.0%
New Riders This Month	40	34	17.6%	131.3	131.9	-0.5%
Cost per Ride	\$24.57	\$23.13	6.2%	\$28.50	\$27.29	4.4%
Cost per Mile	\$4.78	\$5.02	-4.8%	\$5.70	\$6.23	-8.5%
Miles per Ride	5.1	4.6	10.9%	5.0	4.4	13.6%
Tualatin Valley Workshop						
Monthly Rides	260	128	103.1%	143	195	-26.7%
Monthly Cost	\$1,838	\$5,869	-68.7%	\$2,456	\$4,982	-50.7%
Monthly Vehicle Mile	1,117	686	62.8%	836	863	-3.1%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$7.07	\$45.86	-84.6%	\$17.23	\$25.61	-32.7%
Cost per Mile	\$1.65	\$8.56	-80.7%	\$2.94	\$5.77	-49.0%
Miles per Ride	4.3	5.4	-20.4%	5.9	4.4	34.1%
West Linn						
Monthly Ride	116	52	123.1%	76	59	28.8%
Monthly Cost	\$274	\$274	0.0%	\$304	\$286	6.3%
Monthly Vehicle Mile	178	63	182.5%	113	91	24.2%
New Riders This Month	2	0	N/A	0.4	0.0	N/A
Cost per Ride	\$2.36	\$5.28	-55.3%	\$4.02	\$4.87	-17.5%
Cost per Mile	\$1.54	\$4.35	-64.6%	\$2.70	\$3.13	-13.7%
Miles per Ride	1.5	1.2	25.0%	1.5	1.6	-6.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Mar 2018	Mar 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,878	5,075	-3.9%	4,723	5,194	-9.1%
Monthly Cost	\$38,082	\$39,686	-4.0%	\$37,451	\$37,537	-0.2%
Monthly Vehicle Miles	12,479	12,940	-3.6%	12,658	12,199	3.8%
On-Time Performance	99.9%	100.0%	-0.1%	99.9%	99.2%	0.7%
Cost per Ride	\$7.81	\$7.82	-0.1%	\$7.93	\$7.23	9.7%
Cost per Mile	\$3.05	\$3.07	-0.7%	\$2.96	\$3.08	-3.9%
Miles per Roadcall	12,479	12,940	-3.6%	12,658	12,199	3.8%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,641	1,529	7.3%	1,397	2,173	-35.7%
Monthly Cost	\$32,659	\$35,413	-7.8%	\$31,198	\$34,109	-8.5%
Monthly Vehicle Miles	6,463	6,556	-1.4%	5,650	4,968	13.7%
On-Time Performance	99.9%	100.0%	-0.1%	99.9%	99.2%	0.7%
Cost per Ride	\$19.90	\$23.16	-14.1%	\$22.33	\$15.69	42.3%
Cost per Mile	\$5.05	\$5.40	-6.5%	\$5.52	\$6.87	-19.7%
Miles per Roadcall	6,463	6,556	-1.4%	5,650	4,968	13.7%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,565	9,300	-18.7%	7,792	8,343	-6.6%
Monthly Cost	\$54,411	\$54,667	-0.5%	\$51,798	\$50,113	3.4%
Monthly Vehicle Miles	22,540	22,036	2.3%	21,568	21,391	0.8%
On-Time Performance	97.0%	96.0%	1.0%	96.7%	97.0%	-0.3%
Cost per Ride	\$7.19	\$5.88	22.3%	\$6.65	\$6.01	10.6%
Cost per Mile	\$2.41	\$2.48	-2.8%	\$2.40	\$2.34	2.6%
Miles per Roadcall	22,540	22,036	2.3%	21,568	21,391	0.8%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,882	10,109	-2.2%	9,467	8,679	9.1%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,909	23,031	-0.5%	22,032	20,973	5.0%
On-Time Performance	96.2%	99.9%	-3.7%	98.0%	99.2%	-1.2%
Cost per Ride	\$6.58	\$6.43	2.3%	\$6.87	\$7.49	-8.3%
Cost per Mile	\$2.84	\$2.82	0.7%	\$2.95	\$3.10	-4.8%
Miles per Roadcall	11,455	23,031	-50.3%	22,032	20,973	5.0%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,415	1,417	-0.1%	1,132	1,283	-11.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,293	8,290	-12.0%	7,192	7,138	0.8%
On-Time Performance	94.5%	98.8%	-4.3%	95.5%	96.9%	-1.4%
Cost per Ride	\$14.13	\$14.11	0.1%	\$17.68	\$15.59	13.4%
Cost per Mile	\$2.74	\$2.41	13.7%	\$2.78	\$2.80	-0.7%
Miles per Roadcall	7,293	8,290	-12.0%	7,192	7,138	0.8%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,457	24,371	-3.8%	20,493	22,966	-10.8%
Monthly Cost	\$330,767	\$308,912	7.1%	\$339,120	\$326,839	3.8%
Monthly Vehicle Miles	50,009	50,730	-1.4%	46,573	44,123	5.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.10	\$12.68	11.2%	\$16.55	\$14.23	16.3%
Cost per Mile	\$6.61	\$6.09	8.5%	\$7.28	\$7.41	-1.8%
Miles per Roadcall	50,009	50,730	-1.4%	46,573	44,123	5.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,783	1,911	-6.7%	1,834	2,847	-35.6%
Monthly Cost	\$58,371	\$54,514	7.1%	\$90,125	\$57,677	56.3%
Monthly Vehicle Miles	6,206	7,843	-20.9%	6,121	7,246	-15.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$32.74	\$28.53	14.8%	\$49.15	\$20.26	142.6%
Cost per Mile	\$9.41	\$6.95	35.4%	\$14.72	\$7.96	84.9%
Miles per Roadcall	6,206	7,843	-20.9%	6,121	7,246	-15.5%

RideWise Performance Report - March 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	14	77	4,004	\$133,413.28		
One-on-one travel training general trips	10	36	1,872	\$62,375.04		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	24	113	5,876	\$195,788.32		
Group travel training with schools	23		84	\$2,798.75		
Group travel training general	17		62	\$2,068.64		
Riders Club participants	35					
Subtotal	75		146	\$4,867.39		
Total	99	113	6,022	\$200,655.71		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	4					
Transitional staff support and pass plan	161	420	51	196	3,344	1,764
Total	170					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$48,133.61					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	53.25					
Value of volunteer hours monthly	\$1,285.46					
Value of transitional staff hours monthly	\$51,974.81					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	123	749	38,948	\$1,297,747.36		
One-on-one travel training general trips	98	296	15,392	\$512,861.44		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	221	1,045		\$1,810,608.80		
Group travel training with schools	471	0	1,720	\$57,313.47		
Group travel training general	430	0	1,570	\$52,324.40		
Riders Club participants	380	0	0	\$0.00		
Subtotal	1,281		3,290	\$109,637.86		
Total	1,502	1,045	3,290	\$1,920,246.66		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	37	0	0	0	0	0
Transitional staff support only	24	0	0	0	0	0
Transitional staff support and pass plan	984	2,584	291	1,267	22,222	10,986
Total	1,045					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$428,464.59					
Annual cost avoidance of trips	\$1,920,246.66					
Total cost avoidance	\$1,491,782.07					
Total trainer hours annual	14,689					
Ride Ambassador hours annual	323,656					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					