
DATE: SEPTEMBER 2016

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D services for September 2016 decreased by 2.8% compared to September 2015. Cab Services (-54%) continue to be the main cause for decline in ridership due to the termination of the Title XIX non-medical program. Four providers (RC East County, Providence Elderplace, MFS, Mary's Woods) have helped to mitigate the overall ridership dip caused by the termination of the Title XIX non-medical program. Those providers increased their numbers by 27%, 14%, 34%, and 99% respectively, compared to September 2015, for a total of 3,443 trips. East County and MFS increased their trips after a reorganization of providers to more efficiently fulfill ride requests. Providence increased their trips due to an infusion of their own money into the program. Mary's Woods redesigned their service last year, resulting in the substantial ridership increases reported here.
2. Total costs increased by \$4,998, or 0.7% for Ride Connection's E&D services. Cab Services were responsible for a significant decrease of \$88,961, but Providence Elderplace (+\$42,480) offset some of this decrease with their own money and was responsible for the single largest network cost increase. Other programs with increased costs, such as MFS (+\$9,844) and RC East County (+\$9,286), are directly attributable to an increase in rides compared to last year.
3. Cost Per Ride (CPR) increased slightly to \$17.05 (+3.6%) compared to the previous September. Though modest fluctuations in CPR are difficult to identify, the rise in CPR may be explained by the higher percentage of directly operated services without the Title XIX non-medical program in operation. Title XIX non-medical trips relied heavily on cab services, allowing for more trips to be provided without the overhead costs associated within the Ride Connection partner network.

Narrative report includes Clackamas County Consortium numbers as reported to Ride Connection for the month of September 2016.

RIDEWISE

1. Service Delivery Analysis. A total of 357 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 22 individuals successfully exited out of one-on-one travel training, eight of whom were prior participants returning to learn a new route. This increased the percentage from September 2015 to September 2016 by 4.8% in the number of successful customers.
3. Under the age of 60, a total of 17 persons successfully exited out of the one-on-one travel training with an average 13.4 training hour per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were three events held:
 - RideWise presented to residents at Gray's Landing
 - RideWise presented to staff at Clackamas County Vocational Rehabilitation
 - RideWise also met with staff at Edwards Enterprises to talk about how we can serve their job development clients.
5. Ride Ambassador Program. A total of 147.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported 18 Rider's Club activities with 147 participants.
7. Referral Sources. There were 47 referrals in September 2016. Seven referrals were from new agencies, or new sources at agencies with whom a relationship had already been established and six referrals were the result of our travel options counseling efforts.
8. School Program. 268 students received training during the month of September. There were 1,234 trips taken as a group and 72 one-on-one trips. 94 teachers and support staff reported 1,093 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 10,053. Overall ridership decreased by 7.1%. The SAM-Gresham route decreased by 4.8%. SAM-Estacada ridership decreased by 27.7%. STAR rides decreased by 8.7%. The percentage of elderly and/or disabled riders on STAR remains high at 72% as the elderly and disabled program (out-of-town medical rides) continues to see a large increase (52.15%) in medical trips due to frequent medical treatments required by frail clients. Due to the relocation of one client's medical treatment trips to Sandy, this increase is not as high as has been in past months.
2. In September, the TAC committee voted and approved a fare structure change for SAM fixed and deviated routes. An analysis of ridership patterns and survey data illustrated that SAM's fixed and deviated routes had become primarily commuter routes with very little in-town ridership. Surveys were collected on the SAM FLAP funded service hours (weekend hours) as well as the Estacada route (runs M-F). Less than 4% of riders surveyed took an in-town trip. On the Estacada route, not a single ride was an in-town trip. A rider also commented on the fare structure, citing the \$1.00 fare per ride as a barrier for residents trying to make multiple shopping trips in the City of Sandy. For two destinations, a rider would be paying \$4.00. In an effort to show support to Sandy's local business, which pay a payroll tax, Sandy Transit decided to remove this barrier for in-town service and retain the \$1.00 fare on all inter-city commutes.

Additionally, many comments submitted on these and other recent surveys expressed a need for more Estacada service, especially during the weekends. In an effort to meet these needs and better serve the growing development in the City, Sandy staff implemented changes to the Estacada route. Beginning November 1, the route will travel along Highway 211, through South Sandy. The route will continue to end at the Sandy Transit Center and connect to the SAM Gresham fixed route, but will serve the South section of the City rather than doubling the SAM efforts along Hwy 26. This new route allows better City coverage and retains connectivity to the SAM Gresham service and the shopping shuttle, which is scheduled to begin December 1, 2016.

Finally, the last run on the Estacada route Monday through Friday will be eliminated. Those runs will be applied to Saturday service that will mirror the Monday through Friday schedule.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's fixed route saw an 8% decrease from August. SMART has had a decrease in special shuttle requests as we move away from the summer months (232 rides in August, 42 rides in September). Beginning September 6, SMART ended its Route 8X and 9X due to low ridership. The 8X was an early morning route from Beaverton to Wilsonville and the 9X was a late night route from Wilsonville to Beaverton via Barbur Transit Center. These two routes consisted of 60-150 rides monthly. There was no significant change from this year's total as compared to last year; however, there was a shift of ridership where our in-town route ridership decreased and intercity routes, primarily the 1X to Salem – 23% increased. We have seen a steady rise in ridership on the 1X since the state has offered free passes to their employees working in the capitol area.
2. The Farmer's Market shuttle carried 42 passengers in September and is done for the season. Overall we saw an 11% decrease in ridership as compared to last year. This is due to a different route than last year where SMART began serving the Charbonneau Neighborhood. Ridership there was minimal and required less frequent service for the route. Next year, SMART will assess route options again.
3. SMART's Dial-a-Ride program saw a decrease from August of 16%. This is a historical trend, we believe, is due to cooling temperatures and less summer events. Our 2,563 rides was a 35% increase from a year ago. This is still due to the increased efficiencies made possible by our new CAD system.

CANBY AREA TRANSIT (CAT)

1. Fixed route ridership was down when compared to August by 8%. We are seeing increases in the Woodburn runs. We believe this is due to bus stop signs installed last year. Riders are able to see the schedule for that stop and call in a stop number for Dispatch to alert them to when the bus will arrive. There were no accidents in September.
2. Paratransit held steady in ridership. Same-day rides are steadily increasing and we are able to negotiate times with riders to accommodate their requests. The shopping shuttle, which is free, has also seen an increase in ridership.

3. Every month, we chose a rider of the month by rolling a dice. One dice is for route and the other one is for time. Winners receive a CAT bag, water bottle and a free monthly pass.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership dropped seriously in the month of September. The District cannot fully account for this drop but college does not resume until October and good weather means people take other means of travel rather than taking transit.
2. Work continues with ODOT with regard to contractual agreements on Phase II and III. As soon as the contracts are signed, bid documents will be published.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Sep 16	Sep 15	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	88,500	95,400	-7.2%	85,333	91,500	-6.7%
Bus-Frequent Service*	<u>101,100</u>	<u>106,400</u>	-5.0%	<u>97,667</u>	<u>103,270</u>	-5.4%
Subtotal All Bus	189,600	201,800	-6.0%	183,000	194,770	-6.0%
MAX	120,400	124,600	-3.4%	124,302	121,730	2.1%
Commuter Rail	<u>1,825</u>	<u>1,860</u>	-1.9%	<u>1,843</u>	<u>1,830</u>	0.7%
Fixed Route Total	311,825	328,300	-5.0%	309,145	318,330	-2.9%
<u>Paratransit</u>						
LIFT& Cabs	3,683	3,658	0.7%	3,626	3,569	1.6%
System Total	315,508	331,918	-4.9%	312,771	321,899	-2.8%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	511,600	556,200	-8.0%	495,467	532,233	-6.9%
Bus-Frequent Service*	<u>625,800</u>	<u>660,700</u>	-5.3%	<u>608,700</u>	<u>641,100</u>	-5.1%
Subtotal All Bus	1,137,400	1,216,900	-6.5%	1,104,167	1,173,333	-5.9%
MAX	753,200	793,800	-5.1%	783,108	767,167	2.1%
Commuter Rail	<u>9,125</u>	<u>9,300</u>	-1.9%	<u>9,217</u>	<u>9,142</u>	0.8%
Fixed Route Total	1,899,725	2,020,000	-6.0%	1,896,492	1,949,642	-2.7%
Frequent Bus % of Total Bus	55.0%	54.3%	0.7%	55.1%	54.6%	0.5%
<u>Paratransit</u>						
LIFT & Cabs	20,638	20,603	0.2%	20,375	20,066	1.5%
System Total	1,920,363	2,040,603	-5.9%	1,916,867	1,969,708	-2.7%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.97	\$3.26	21.78%	\$3.91	\$3.41	14.66%
Bus-Frequent Service*	\$2.90	\$2.45	18.37%	\$2.85	\$2.47	15.38%
Subtotal All Bus	\$3.38	\$2.82	19.86%	\$3.32	\$2.90	14.48%
MAX	\$2.69	\$2.20	22.27%	\$2.44	\$2.16	11.42%
Commuter Rail	\$17.37	\$13.68	26.97%	\$15.26	\$13.66	11.71%
Fixed Route Total	\$3.17	\$2.63	20.53%	\$3.01	\$2.67	12.73%
<u>Paratransit</u>						
LIFT & Cabs	\$33.43	\$32.31	3.47%	\$34.02	\$32.86	3.53%
System Total	\$3.50	\$2.93	19.45%	\$3.34	\$2.98	12.08%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,822,400	5,156,400	-6.5%	4,919,342	5,196,467	-5.3%
Monthly Cost	\$16,309,351	\$14,540,846	12.2%	\$15,648,554	\$14,786,584	5.8%
Monthly Vehicle Mile	2,006,260	1,984,528	1.1%	2,027,991	1,981,987	2.3%
On-Time Performance	80.7%	80.2%	0.5%	80.9%	80.8%	0.1%
Cost per Ride	\$3.38	\$2.82	19.9%	\$3.18	\$2.85	11.6%
Cost per Mile	\$8.13	\$7.33	10.9%	\$7.72	\$7.46	3.5%
Miles per Roadcall	11,271	13,500	-16.5%	11,210	11,288	-0.7%
Light Rail (MAX)						
Monthly Rides	3,201,800	3,249,400	-1.5%	3,359,981	3,147,071	6.8%
Monthly Cost	\$8,606,888	\$7,147,681	20.4%	\$8,114,629	\$6,939,964	16.9%
Monthly Vehicle Mile	369,060	375,785	-1.8%	377,113	343,935	9.6%
On-Time Performance	86.0%	82.3%	3.7%	82.3%	80.5%	1.8%
Cost per Ride	\$2.69	\$2.20	22.3%	\$2.42	\$2.21	9.5%
Cost per Mile	\$23.32	\$19.02	22.6%	\$21.52	\$20.18	6.6%
Miles per Roadcall	1,430	1,149	24.5%	1,172	1,390	-15.7%
Commuter Rail (WES)						
Monthly Rides	38,325	39,060	-1.9%	38,031	38,997	-2.5%
Monthly Costs	\$665,574	\$534,290	24.6%	\$596,271	\$541,175	10.2%
Monthly Vehicle Mile	9,878	9,834	0.4%	9,994	9,962	0.3%
On Time Performance	98.4%	95.4%	3.0%	96.3%	95.5%	0.8%
Cost per Ride	\$17.37	\$13.68	27.0%	\$15.68	\$13.88	13.0%
Cost per Mile	\$67.38	\$54.33	24.0%	\$59.66	\$54.33	9.8%
Miles per Roadcall	9,878	4,917	100.9%	23,987	9,962	140.8%
Paratransit LIFT and Cab						
Monthly Rides	87,295	87,196	0.1%	88,853	87,070	2.0%
Monthly Cost	\$2,918,397	\$2,817,036	3.6%	\$2,969,551	\$2,832,250	4.8%
Monthly Vehicle Mile	735,456	724,927	1.5%	745,640	718,786	3.7%
On-Time Performance	91.3%	92.8%	-1.5%	91.6%	93.2%	-1.6%
Cost per Ride	\$33.43	\$32.31	3.5%	\$33.42	\$32.53	2.7%
Cost per Mile	\$3.97	\$3.89	2.1%	\$3.98	\$3.94	1.0%
Miles per Roadcall	6,626	4,264	55.4%	7,310	6,437	13.6%

RIDE CONNECTION*	Sep 2016	Sep 2015	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,119	38,267	-5.6%	38,157	37,033	3.0%
Monthly Cost	\$618,252	\$621,045	-0.4%	\$651,703	\$601,430	8.4%
Monthly Vehicle Mile	170,762	185,819	-8.1%	177,129	171,091	3.5%
New Riders This Month	1,237	1,661	-25.5%	1,505.0	1,380.3	9.0%
Cost per Ride	\$17.12	\$16.23	5.5%	\$17.08	\$16.24	5.2%
Cost per Mile	\$3.62	\$3.34	8.4%	\$3.68	\$3.52	4.5%
Miles per Ride	4.7	4.9	-4.1%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, November 01, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	763	643	18.7%	710	698	1.7%
Monthly Cost	\$7,880	\$3,998	97.1%	\$7,411	\$7,321	1.2%
Monthly Vehicle Mile	4,226	3,790	11.5%	3,983	4,010	-0.7%
New Riders This Month	27	45	-40.0%	29.3	34.7	-15.6%
Cost per Ride	\$10.33	\$6.22	66.1%	\$10.43	\$10.49	-0.6%
Cost per Mile	\$1.86	\$1.05	77.1%	\$1.86	\$1.83	1.6%
Miles per Ride	5.5	5.9	-6.8%	5.6	5.7	-1.8%
King City Shuttle						
Monthly Rides	343	283	21.2%	321	308	4.2%
Monthly Cost	\$5,507	\$4,803	14.7%	\$5,526	\$4,555	21.3%
Monthly Vehicle Mile	1,255	1,239	1.3%	1,222	1,228	-0.5%
New Riders This Month	8	14	-42.9%	8.1	12.1	-33.1%
Cost per Ride	\$16.06	\$16.97	-5.4%	\$17.20	\$14.81	16.1%
Cost per Mile	\$4.39	\$3.88	13.1%	\$4.52	\$3.71	21.8%
Miles per Ride	3.7	4.4	-15.9%	3.8	4.0	-5.0%
N/NE Shuttle						
Monthly Rides	0	163	-100.0%	64	163	-60.7%
Monthly Cost	\$0	\$3,700	-100.0%	\$1,711	\$3,704	-53.8%
Monthly Vehicle Mile	0	1,662	-100.0%	698	1,518	-54.0%
New Riders This Month	0	23	-100.0%	8.2	19.1	-57.1%
Cost per Ride	N/A	\$22.70	N/A	\$26.70	\$22.78	17.2%
Cost per Mile	N/A	\$2.23	N/A	\$2.45	\$2.44	0.4%
Miles per Ride	N/A	10.2	N/A	10.9	9.3	17.2%
STF Service						
Monthly Rides	480	529	-9.3%	496	514	-3.5%
Monthly Cost	\$8,749	\$8,670	0.9%	\$9,384	\$9,347	0.4%
Monthly Vehicle Mile	3,228	3,691	-12.5%	3,255	3,711	-12.3%
New Riders This Month	27	67	-59.7%	33.0	48.4	-31.8%
Cost per Ride	\$18.23	\$16.39	11.2%	\$18.91	\$18.20	3.9%
Cost per Mile	\$2.71	\$2.35	15.3%	\$2.88	\$2.52	14.3%
Miles per Ride	6.7	7.0	-4.3%	6.6	7.2	-8.3%
TriMet ADS						
Monthly Rides	0	0	N/A	0	4	-100.0%
Monthly Cost	\$0	\$16	-100.9%	\$4	\$40	-90.0%
Monthly Vehicle Mile	0	0	N/A	0	9	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$9.51	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$4.41	N/A
Miles per Ride	N/A	N/A	N/A	N/A	2.2	N/A
TriMet Service						
Monthly Rides	147	411	-64.2%	324	636	-49.1%
Monthly Cost	\$2,268	\$5,767	-60.7%	\$5,059	\$7,082	-28.6%
Monthly Vehicle Mile	1,809	2,436	-25.7%	2,111	3,469	-39.1%
New Riders This Month	19	34	-44.1%	25.7	42.3	-39.2%
Cost per Ride	\$15.43	\$14.03	10.0%	\$15.60	\$11.14	40.0%
Cost per Mile	\$1.25	\$2.37	-47.3%	\$2.40	\$2.04	17.6%
Miles per Ride	12.3	5.9	108.5%	6.5	5.5	18.2%

CAB SERVICES - PROVIDER
12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	339	343	-1.2%	394		
Monthly Cost	\$8,958	\$6,679	34.1%	\$10,230		
Monthly Vehicle Mile	1,933	1,747	10.6%	2,172		
New Riders This Month	22	9	144.4%	19		
Cost per Ride	\$26.42	\$19.47	35.7%	\$25.99		
Cost per Mile	\$4.63	\$3.82	21.2%	\$4.71		
Miles per Ride	5.7	5.1	11.8%	5.5		
General Public						
Monthly Rides	951	813	17.0%	961	801	20.0%
Monthly Cost	\$23,161	\$20,152	14.9%	\$24,501	\$17,614	39.1%
Monthly Vehicle Mile	7,613	7,287	4.5%	8,336	6,705	24.3%
New Riders This Month	10	62	-83.9%	16	16	0.0%
Cost per Ride	\$24.35	\$24.79	-1.8%	\$25.48	\$21.99	15.9%
Cost per Mile	\$3.04	\$2.77	9.7%	\$2.94	\$2.63	11.8%
Miles per Ride	8.0	9.0	-11.1%	8.7	8.4	3.6%
Multnomah Co. ADS Premium						
Monthly Rides	136	427	-68.1%	289	307	-5.9%
Monthly Cost	\$2,817	\$5,285	-46.7%	\$4,914	\$4,006	22.7%
Monthly Vehicle Mile	712	3,800	-81.3%	1,399	2,333	-40.0%
New Riders This Month	6	19	-68.4%	19	16	18.8%
Cost per Ride	\$20.71	\$12.38	67.3%	\$17.02	\$13.04	30.5%
Cost per Mile	\$3.96	\$1.39	184.9%	\$3.51	\$1.72	104.1%
Miles per Ride	5.2	8.9	-41.6%	4.8	7.6	-36.8%
STF Service						
Monthly Rides	1,347	1,411	-4.5%	1,592	1,267	25.7%
Monthly Cost	\$28,959	\$25,676	12.8%	\$32,253	\$22,183	45.4%
Monthly Vehicle Mile	7,298	7,676	-4.9%	8,565	6,615	29.5%
New Riders This Month	194	329	-41.0%	310	189	64.0%
Cost per Ride	\$21.50	\$18.20	18.1%	\$20.27	\$17.51	15.8%
Cost per Mile	\$3.97	\$3.34	18.9%	\$3.77	\$3.35	12.5%
Miles per Ride	5.4	5.4	0.0%	5.4	5.2	3.8%
Title XIX Non Medical						
Monthly Rides	1,284	6,060	-78.8%	3,207	4,170	-23.1%
Monthly Cost	\$28,146	\$124,399	-77.4%	\$67,727	\$86,544	-21.7%
Monthly Vehicle Mile	6,730	30,892	-78.2%	16,535	21,226	-22.1%
New Riders This Month	63	356	-82.3%	141	275	-48.7%
Cost per Ride	\$21.92	\$20.53	6.8%	\$21.12	\$20.76	1.7%
Cost per Mile	\$4.18	\$4.03	3.7%	\$4.10	\$4.08	0.5%
Miles per Ride	5.2	5.1	2.0%	5.2	5.1	2.0%
Wa Co DAVS						
Monthly Rides	118	73	61.6%	147	55	167.3%
Monthly Cost	\$3,577	\$2,277	57.1%	\$3,935	\$1,376	186.0%
Monthly Vehicle Mile	1,069	766	39.6%	1,156	480	140.8%
New Riders This Month	7	15	-53.3%	14	8	75.0%
Cost per Ride	\$30.31	\$31.19	-2.8%	\$26.77	\$24.98	7.2%
Cost per Mile	\$3.35	\$2.97	12.8%	\$3.40	\$2.87	18.5%
Miles per Ride	9.1	10.5	-13.3%	7.9	8.7	-9.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	241	322	-25.2%	253	314	-19.4%
Monthly Cost	\$1,928	\$2,576	-25.2%	\$2,024	\$2,571	-21.3%
Monthly Vehicle Mile	1,274	1,548	-17.7%	1,204	1,296	-7.1%
New Riders This Month	3	9	-66.7%	6.4	6.7	-4.5%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.19	-2.3%
Cost per Mile	\$1.51	\$1.66	-9.0%	\$1.68	\$1.98	-15.2%
Miles per Ride	5.3	4.8	10.4%	4.8	4.1	17.1%
Estacada Senior Center						
Monthly Rides	130	159	-18.2%	229	250	-8.4%
Monthly Cost	\$1,001	\$1,271	-21.2%	\$1,791	\$1,941	-7.7%
Monthly Vehicle Mile	576	289	99.3%	731	743	-1.6%
New Riders This Month	4	2	100.0%	5.5	5.3	3.8%
Cost per Ride	\$7.70	\$7.99	-3.6%	\$7.81	\$7.78	0.4%
Cost per Mile	\$1.74	\$4.40	-60.5%	\$2.45	\$2.61	-6.1%
Miles per Ride	4.4	1.8	144.4%	3.2	3.0	6.7%
Gladstone Senior Center						
Monthly Rides	201	236	-14.8%	221	208	6.3%
Monthly Cost	\$1,521	\$1,907	-20.2%	\$1,713	\$1,589	7.8%
Monthly Vehicle Mile	406	472	-14.0%	851	511	66.5%
New Riders This Month	4	10	-60.0%	7.8	9.7	-19.6%
Cost per Ride	\$7.56	\$8.08	-6.4%	\$7.74	\$7.66	1.0%
Cost per Mile	\$3.75	\$4.04	-7.2%	\$2.01	\$3.11	-35.4%
Miles per Ride	2.0	2.0	0.0%	3.8	2.5	52.0%
Hoodland Senior Center						
Monthly Rides	97	89	9.0%	145	174	-16.7%
Monthly Cost	\$1,890	\$2,137	-11.6%	\$2,764	\$3,477	-20.5%
Monthly Vehicle Mile	1,069	718	48.9%	1,378	1,343	2.6%
New Riders This Month	0	0	N/A	2.0	5.6	-64.3%
Cost per Ride	\$19.49	\$24.02	-18.9%	\$19.02	\$20.02	-5.0%
Cost per Mile	\$1.77	\$2.98	-40.6%	\$2.01	\$2.59	-22.4%
Miles per Ride	11.0	8.1	35.8%	9.5	7.7	23.4%
Lake Oswego Adult Comm. Center						
Monthly Rides	231	309	-25.2%	253	297	-14.8%
Monthly Cost	\$1,733	\$2,318	-25.2%	\$1,895	\$2,230	-15.0%
Monthly Vehicle Mile	897	1,074	-16.5%	732	861	-15.0%
New Riders This Month	0	25	-100.0%	4.1	6.8	-39.7%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$1.93	\$2.16	-10.6%	\$2.59	\$2.59	0.0%
Mile per Ride	3.9	3.5	11.4%	2.9	2.9	0.0%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	653	830	-21.3%	776	865	-10.3%
Monthly Cost	\$6,550	\$8,115	-19.3%	\$7,512	\$8,369	-10.2%
Monthly Vehicle Mile	1,787	2,127	-16.0%	2,044	2,147	-4.8%
New Riders This Month	27	15	80.0%	17.8	19.3	-7.8%
Cost per Ride	\$10.03	\$9.78	2.6%	\$9.68	\$9.68	0.0%
Cost per Mile	\$3.67	\$3.82	-3.9%	\$3.68	\$3.90	-5.6%
Miles per Ride	2.7	2.6	3.8%	2.6	2.5	4.0%
Molalla Senior Center						
Monthly Rides	314	367	-14.4%	393	495	-20.6%
Monthly Cost	\$3,581	\$3,755	-4.6%	\$5,013	\$5,650	-11.3%
Monthly Vehicle Mile	972	1,013	-4.0%	994	877	13.3%
New Riders This Month	6	2	200.0%	7.7	8.7	-11.5%
Cost per Ride	\$11.40	\$10.23	11.4%	\$12.76	\$11.42	11.7%
Cost per Mile	\$3.68	\$3.71	-0.8%	\$5.04	\$6.45	-21.9%
Miles per Ride	3.1	2.8	10.7%	2.5	1.8	38.9%
Pioneer Senior Center						
Monthly Rides	775	732	5.9%	699	631	10.8%
Monthly Cost	\$6,606	\$6,088	8.5%	\$5,825	\$5,174	12.6%
Monthly Vehicle Mile	2,427	2,849	-14.8%	2,226	2,140	4.0%
New Riders This Month	20	24	-16.7%	25.3	21.8	16.1%
Cost per Ride	\$8.52	\$8.32	2.4%	\$8.34	\$8.20	1.7%
Cost per Mile	\$2.72	\$2.14	27.1%	\$2.62	\$2.42	8.3%
Miles per Ride	3.1	3.9	-20.5%	3.2	3.4	-5.9%
Sandy Senior Center						
Monthly Rides	265	225	17.8%	249	266	-6.4%
Monthly Cost	\$3,389	\$2,528	34.1%	\$2,911	\$3,239	-10.1%
Monthly Vehicle Mile	2,021	1,271	59.0%	1,157	1,395	-17.1%
New Riders This Month	9	14	-35.7%	12.4	12.5	-0.8%
Cost per Ride	\$12.79	\$11.24	13.8%	\$11.71	\$12.17	-3.8%
Cost per Mile	\$1.68	\$1.99	-15.6%	\$2.52	\$2.32	8.6%
Miles per Ride	7.6	5.6	35.7%	4.7	5.2	-9.6%
Transportation Reaching People						
Monthly Rides	1,909	2,056	-7.1%	2,219	2,169	2.3%
Monthly Cost	\$24,241	\$23,468	3.3%	\$26,680	\$27,366	-2.5%
Monthly Vehicle Mile	17,904	20,228	-11.5%	20,687	22,598	-8.5%
New Riders This Month	46	70	-34.3%	59.8	64.5	-7.3%
Cost per Ride	\$12.70	\$11.41	11.3%	\$12.02	\$12.62	-4.8%
Cost per Mile	\$1.35	\$1.16	16.4%	\$1.29	\$1.21	6.6%
Miles per Ride	9.4	9.8	-4.1%	9.3	10.4	-10.6%
Transp Reaching People-School/Work(1)						
Monthly Rides	138	175	-21.1%	156	194	-19.6%
Monthly Cost	\$2,490	\$2,878	-13.5%	\$2,635	\$3,063	-14.0%
Monthly Vehicle Mile	1,022	1,245	-17.9%	1,219	1,412	-13.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$18.04	\$16.45	9.7%	\$16.88	\$15.77	7.0%
Cost per Mile	\$2.44	\$2.31	5.6%	\$2.16	\$2.17	-0.5%
Miles per Ride	7.4	7.1	4.2%	7.8	7.3	6.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	21	35	-40.0%	25	23	8.7%
Monthly Cost	\$201	\$158	27.2%	\$138	\$123	12.2%
Monthly Vehicle Mile	91	110	-17.3%	76	66	15.2%
New Riders This Month	0	0	N/A	0.8	0.4	100.0%
Cost per Ride	\$9.59	\$4.51	112.6%	\$5.60	\$5.30	5.7%
Cost per Mile	\$2.21	\$1.44	53.5%	\$1.82	\$1.86	-2.2%
Miles per Ride	4.3	3.1	38.7%	3.1	2.8	10.7%
Multnomah Co. ADS Premium						
Monthly Rides	114	41	178.0%	76	67	13.4%
Monthly Cost	\$1,298	\$357	263.6%	\$465	\$306	52.0%
Monthly Vehicle Mile	309	115	168.7%	155	147	5.4%
New Riders This Month	3	0	N/A	5.1	1.2	325.0%
Cost per Ride	\$11.39	\$8.71	30.8%	\$6.13	\$4.60	33.3%
Cost per Mile	\$4.20	\$3.10	35.5%	\$2.99	\$2.08	43.8%
Miles per Ride	2.7	2.8	-3.6%	2.0	2.2	-9.1%
STF Discretionary						
Monthly Rides	490	597	-17.9%	530	673	-21.2%
Monthly Cost	\$8,419	\$9,260	-9.1%	\$10,900	\$10,231	6.5%
Monthly Vehicle Mile	1,662	1,729	-3.9%	1,930	2,131	-9.4%
New Riders This Month	44	27	63.0%	47.3	26.8	76.5%
Cost per Ride	\$17.18	\$15.51	10.8%	\$20.55	\$15.21	35.1%
Cost per Mile	\$5.07	\$5.36	-5.4%	\$5.65	\$4.80	17.7%
Miles per Ride	3.4	2.9	17.2%	3.6	3.2	12.5%
STF Service						
Monthly Rides	459	572	-19.8%	454	507	-10.5%
Monthly Cost	\$6,159	\$7,985	-22.9%	\$8,984	\$8,069	11.3%
Monthly Vehicle Mile	1,831	1,639	11.7%	1,435	1,499	-4.3%
New Riders This Month	31	25	24.0%	25.3	24.8	2.0%
Cost per Ride	\$13.42	\$13.96	-3.9%	\$19.80	\$15.91	24.5%
Cost per Mile	\$3.36	\$4.87	-31.0%	\$6.26	\$5.38	16.4%
Miles per Ride	4.0	2.9	37.9%	3.2	3.0	6.7%
TriMet Service						
Monthly Rides	1,990	1,384	43.8%	1,699	1,000	69.9%
Monthly Cost	\$5,841	\$6,419	-9.0%	\$5,960	\$4,252	40.2%
Monthly Vehicle Mile	5,522	5,438	1.5%	5,154	3,397	51.7%
New Riders This Month	37	39	-5.1%	34.6	28.3	22.3%
Cost per Ride	\$2.94	\$4.64	-36.6%	\$3.51	\$4.25	-17.4%
Cost per Mile	\$1.06	\$1.18	-10.2%	\$1.16	\$1.25	-7.2%
Miles per Ride	2.8	3.9	-28.2%	3.0	3.4	-11.8%
Veterans Volunteers						
Monthly Rides	107	173	-38.2%	160	180	-11.1%
Monthly Cost	\$830	\$1,597	-48.0%	\$1,173	\$1,080	8.6%
Monthly Vehicle Mile	1,298	2,198	-40.9%	1,895	1,972	-3.9%
New Riders This Month	17	16	6.3%	15.8	17.4	-9.2%
Cost per Ride	\$7.75	\$9.23	-16.0%	\$7.33	\$6.01	22.0%
Cost per Mile	\$0.64	\$0.73	-12.3%	\$0.62	\$0.55	12.7%
Miles per Ride	12.1	12.7	-4.7%	11.8	11.0	7.3%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$3,697	\$3,658	1.1%	\$2,833	\$3,428	-17.4%
David's Harp - STF Service						
Monthly Rides	138	206	-33.0%	160	188	-14.9%
Monthly Cost	\$1,161	\$2,489	-53.4%	\$1,026	\$2,515	-59.2%
Monthly Vehicle Mile	134	240	-44.2%	186	247	-24.7%
New Riders This Month	2	0	N/A	3.4	4.1	-17.1%
Cost per Ride	\$8.42	\$12.08	-30.3%	\$6.40	\$13.39	-52.2%
Cost per Mile	\$8.67	\$10.37	-16.4%	\$5.52	\$10.19	-45.8%
Miles per Ride	1.0	1.2	-16.7%	1.2	1.3	-7.7%
NW Pilot Project - STF Service						
Monthly Rides	201	212	-5.2%	179	163	9.8%
Monthly Cost	\$13,605	\$11,162	21.9%	\$12,491	\$9,741	28.2%
Monthly Vehicle Mile	1,263	1,288	-1.9%	957	1,028	-6.9%
New Riders This Month	12	14	-14.3%	12.8	11.5	11.3%
Cost per Ride	\$67.69	\$52.65	28.6%	\$69.88	\$59.79	16.9%
Cost per Mile	\$10.77	\$8.67	24.2%	\$13.05	\$9.48	37.7%
Miles per Ride	6.3	6.1	3.3%	5.4	6.3	-14.3%
Providence Elderplace - STF Service						
Monthly Rides	320	298	7.4%	312	327	-4.6%
Monthly Cost	\$2,534	\$3,325	-23.8%	\$3,045	\$3,242	-6.1%
Monthly Vehicle Mile	1,340	1,168	14.7%	1,138	1,205	-5.6%
New Riders This Month	155	75	106.7%	75.5	69.7	8.3%
Cost per Ride	\$7.92	\$11.16	-29.0%	\$9.76	\$9.91	-1.5%
Cost per Mile	\$1.89	\$2.85	-33.7%	\$2.68	\$2.69	-0.4%
Miles per Ride	4.2	3.9	7.7%	3.6	3.7	-2.7%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	517	218	137.2%	396	295	34.2%
Monthly Cost	\$2,107	\$1,822	15.6%	\$2,090	\$1,912	9.3%
Monthly Vehicle Mile	3,360	1,331	152.4%	2,512	1,896	32.5%
New Riders This Month	1	0	N/A	3.1	0.7	342.9%
Cost per Ride	\$4.08	\$8.36	-51.2%	\$5.28	\$6.47	-18.4%
Cost per Mile	\$0.63	\$1.37	-54.0%	\$0.83	\$1.01	-17.8%
Miles per Ride	6.5	6.1	6.6%	6.3	6.4	-1.6%
Urban League - N/NE Shuttle						
Monthly Rides	422	435	-3.0%	445	478	-6.9%
Monthly Cost	\$4,005	\$3,908	2.5%	\$4,329	\$4,279	1.2%
Monthly Vehicle Mile	1,180	738	59.9%	887	764	16.1%
New Riders This Month	1	0	N/A	3.5	4.0	-12.5%
Cost per Ride	\$9.49	\$8.98	5.7%	\$9.72	\$8.96	8.5%
Cost per Mile	\$3.39	\$5.30	-36.0%	\$4.88	\$5.60	-12.9%
Miles per Ride	2.8	1.7	64.7%	2.0	1.6	25.0%

INDIVIDUAL PROVIDER - PROGRAM

12-Month Averages

Provider - Program	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	4,002	3,425	16.8%	4,660	3,690	26.3%
Monthly Cost	\$18,427	\$28,170	-34.6%	\$31,654	\$32,897	-3.8%
Monthly Vehicle Mile	16,585	16,143	2.7%	17,327	16,950	2.2%
New Riders This Month	107	126	-15.1%	187.5	261.3	-28.2%
Cost per Ride	\$4.60	\$8.22	-44.0%	\$6.79	\$8.92	-23.9%
Cost per Mile	\$1.11	\$1.75	-36.6%	\$1.83	\$1.94	-5.7%
Miles per Ride	4.1	4.7	-12.8%	3.7	4.6	-19.6%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	35	7	400.0%	46	40	15.0%
Monthly Cost	\$383	\$337	13.6%	\$338	\$412	-18.0%
Monthly Vehicle Mile	67	61	9.8%	85	101	-15.8%
New Riders This Month	2	0	N/A	1.9	1.0	90.0%
Cost per Ride	\$10.95	\$48.14	-77.3%	\$7.38	\$10.32	-28.5%
Cost per Mile	\$5.72	\$5.52	3.6%	\$3.97	\$4.06	-2.2%
Miles per Ride	1.9	8.7	-78.2%	1.9	2.5	-24.0%
Gateway Shuttle						
Monthly Rides	230	148	55.4%	203	154	31.8%
Monthly Cost	\$934	\$907	3.0%	\$797	\$825	-3.4%
Monthly Vehicle Mile	354	263	34.6%	285	240	18.8%
New Riders This Month	2	1	100.0%	4.5	4.2	7.1%
Cost per Ride	\$4.06	\$6.13	-33.8%	\$3.93	\$5.35	-26.5%
Cost per Mile	\$2.64	\$3.45	-23.5%	\$2.80	\$3.44	-18.6%
Miles per Ride	1.5	1.8	-16.7%	1.4	1.6	-12.5%
Mid Multnomah County						
Monthly Rides	473	823	-42.5%	676	804	-15.9%
Monthly Cost	\$6,368	\$12,728	-50.0%	\$10,998	\$13,346	-17.6%
Monthly Vehicle Mile	1,427	4,076	-65.0%	2,783	4,216	-34.0%
New Riders This Month	13	50	-74.0%	22.9	41.0	-44.1%
Cost per Ride	\$13.46	\$15.47	-13.0%	\$16.28	\$16.60	-1.9%
Cost per Mile	\$4.46	\$3.12	42.9%	\$3.95	\$3.17	24.6%
Miles per Ride	3.0	5.0	-40.0%	4.1	5.2	-21.2%
Multnomah Co. ADS Premium						
Monthly Rides	8	9	-11.1%	14	19	-26.3%
Monthly Cost	\$30	\$25	20.0%	\$33	\$61	-45.9%
Monthly Vehicle Mile	15	28	-46.4%	23	38	-39.5%
New Riders This Month	0	1	-100.0%	0.5	0.4	25.0%
Cost per Ride	\$3.75	\$2.78	34.9%	\$2.32	\$3.20	-27.5%
Cost per Mile	\$2.00	\$0.89	124.7%	\$1.45	\$1.62	-10.5%
Miles per Ride	1.9	3.1	-38.7%	1.6	2.0	-20.0%
N/NE Shuttle						
Monthly Ride	624	400	56.0%	439	549	-20.0%
Monthly Cost	\$12,210	\$7,350	66.1%	\$11,529	\$9,336	23.5%
Monthly Vehicle Mile	1,518	868	74.9%	1,392	960	45.0%
New Riders This Month	13	9	44.4%	26.4	10.6	149.1%
Cost per Ride	\$19.57	\$18.38	6.5%	\$26.29	\$17.00	54.6%
Cost per Mile	\$8.04	\$8.47	-5.1%	\$8.28	\$9.73	-14.9%
Miles per Ride	2.4	2.2	9.1%	3.2	1.7	88.2%
STF Service						
Monthly Ride	698	373	87.1%	472	397	18.9%
Monthly Cost	\$17,596	\$13,181	33.5%	\$13,516	\$14,374	-6.0%
Monthly Vehicle Mile	4,453	1,755	153.7%	2,474	1,786	38.5%
New Riders This Month	78	21	271.4%	47.6	30.9	54.0%
Cost per Ride	\$25.21	\$35.34	-28.7%	\$28.66	\$36.25	-20.9%
Cost per Mile	\$3.95	\$7.51	-47.4%	\$5.46	\$8.05	-32.2%
Miles per Ride	6.4	4.7	36.2%	5.2	4.5	15.6%
TriMet Service						
Monthly Ride	776	307	152.8%	627	415	51.1%
Monthly Cost	\$8,423	\$2,187	285.1%	\$5,308	\$3,671	44.6%
Monthly Vehicle Mile	4,659	1,652	182.0%	3,289	1,924	70.9%
New Riders This Month	51	20	155.0%	37.6	20.8	80.8%
Cost per Ride	\$10.85	\$7.12	52.4%	\$8.46	\$8.85	-4.4%
Cost per Mile	\$1.81	\$1.32	37.1%	\$1.61	\$1.91	-15.7%
Miles per Ride	6.0	5.4	11.1%	5.2	4.6	13.0%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	409	571	-28.4%	504	485	3.9%
Monthly Cost	\$10,028	\$10,680	-6.1%	\$7,575	\$7,328	3.4%
Monthly Vehicle Mile	990	1,661	-40.4%	1,539	1,130	36.2%
New Riders This Month	28	34	-17.6%	29.6	25.3	17.0%
Cost per Ride	\$24.52	\$18.70	31.1%	\$15.03	\$15.12	-0.6%
Cost per Mile	\$10.13	\$6.43	57.5%	\$4.92	\$6.49	-24.2%
Miles per Ride	2.4	2.9	-17.2%	3.1	2.3	34.8%
SW Shuttle Service						
Monthly Rides	50	103	-51.5%	90	143	-37.1%
Monthly Cost	\$1,666	\$2,855	-41.6%	\$2,125	\$2,176	-2.3%
Monthly Vehicle Mile	100	156	-35.9%	175	264	-33.7%
New Riders This Month	1	1	0.0%	2.3	4.4	-47.7%
Cost per Rider	\$33.32	\$27.72	20.2%	\$23.50	\$15.26	54.0%
Cost per Mile	\$16.66	\$18.30	-9.0%	\$12.18	\$8.24	47.8%
Miles per Ride	2.0	1.5	33.3%	1.9	1.9	0.0%
Downtown RideAbout(1)						
Monthly Rides	117	143	-18.2%	169	169	0.0%
Monthly Cost	\$1,050	\$1,019	3.0%	\$766	\$736	4.1%
Monthly Vehicle Mile	76	92	-17.4%	109	112	-2.7%
New Riders This Month	0	0	N/A	0.8	1.4	-42.9%
Cost per Ride	\$8.97	\$7.13	25.8%	\$4.53	\$4.35	4.1%
Cost per Mile	\$13.82	\$11.08	24.7%	\$7.00	\$6.55	6.9%
Miles per Ride	0.6	0.6	0.0%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	56	30	86.7%	56	42	33.3%
Monthly Cost	\$660	\$59	1018.6%	\$523	\$445	17.5%
Monthly Vehicle Mile	52	41	26.8%	54	35	54.3%
New Riders This Month	0	0	N/A	0.3	0.1	200.0%
Cost per Ride	\$11.79	\$1.97	498.5%	\$9.34	\$10.64	-12.2%
Cost per Mile	\$12.70	\$1.44	781.9%	\$9.62	\$12.71	-24.3%
Miles per Ride	0.9	1.4	-35.7%	1.0	0.8	25.0%
Multnomah Co. ADS Premium						
Monthly Rides	13	11	18.2%	6	11.3	-45.5%
Monthly Cost	\$65	\$55	18.2%	\$32	\$55	-41.8%
Monthly Vehicle Mile	67	80	-16.3%	50	74	-32.4%
New Riders This Month	5	0	N/A	1.6	1.4	14.3%
Cost per Ride	\$5.00	\$5.00	0.0%	\$5.00	\$4.93	1.4%
Cost per Mile	\$0.97	\$0.69	40.6%	\$0.63	\$0.75	-16.0%
Miles per Ride	5.2	7.3	-28.8%	8.0	6.6	21.2%
STF Discretionary						
Monthly Rides	642	709	-9.4%	679	641	5.9%
Monthly Cost	\$17,781	\$8,852	100.9%	\$13,532	\$14,305	-5.4%
Monthly Vehicle Mile	2,656	2,470	7.5%	2,706	2,535	6.7%
New Riders This Month	34	34	0.0%	31.4	43.3	-27.5%
Cost per Ride	\$27.70	\$12.49	121.8%	\$19.94	\$22.32	-10.7%
Cost per Mile	\$6.69	\$3.58	86.9%	\$5.00	\$5.64	-11.3%
Miles per Ride	4.1	3.5	17.1%	4.0	4.0	0.0%
STF Service						
Monthly Rides	446	492	-9.3%	463	458	1.1%
Monthly Cost	\$11,718	\$5,801	102.0%	\$11,073	\$9,170	20.8%
Monthly Vehicle Mile	1,866	2,092	-10.8%	1,933	1,981	-2.4%
New Riders This Month	30	29	3.4%	29.7	39.1	-24.0%
Cost per Ride	\$26.27	\$11.79	122.8%	\$23.93	\$20.00	19.7%
Cost per Mile	\$6.28	\$2.77	126.7%	\$5.73	\$4.63	23.8%
Miles per Ride	4.2	4.3	-2.3%	4.2	4.3	-2.3%
Dialysis (NEW)						
Monthly Rides	2	13	-84.6%	8		
Monthly Cost	\$20	\$130	-84.6%	\$82		
Monthly Vehicle Mile	14	93	-84.9%	54		
New Riders This Month	1	0	N/A	1		
Cost per Ride	\$10.00	\$10.00	0.0%	\$9.80		
Cost per Mile	\$1.43	\$1.40	2.1%	\$1.52		
Miles per Ride	7.0	7.2	-2.8%	6.5		
Title XIX Non Medical (NEW)						
Monthly Rides	0	12	-100.0%	5		
Monthly Cost	\$0	\$180	-100.0%	\$70		
Monthly Vehicle Mile	0	81	-100.0%	41		
New Riders This Month	0	4	-100.0%	2		
Cost per Ride	N/A	\$15.00	N/A	\$15.00		
Cost per Mile	N/A	\$2.22	N/A	\$1.70		
Miles per Ride	N/A	6.8	N/A	8.8		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	16	4	300.0%	12	6	95.2%
Monthly Cost	\$974	\$70	1291.3%	\$241	\$150	60.7%
Monthly Vehicle Mile	190	43	341.9%	131	55	138.2%
New Riders This Month	3	3	0.0%	3	2	50.0%
Cost per Ride	\$60.87	\$17.50	247.8%	\$19.55	\$23.75	-17.7%
Cost per Mile	\$5.13	\$1.63	214.7%	\$1.84	\$2.75	-33.1%
Miles per Ride	11.9	10.8	10.2%	10.6	8.6	23.3%

STF Service

Monthly Ride	142	113	25.7%	161	93	73.0%
Monthly Cost	\$6,427	\$1,474	336.0%	\$3,662	\$783	367.7%
Monthly Vehicle Mile	1,361	728	87.0%	1,356	447	203.4%
New Riders This Month	45	20	125.0%	48	18	166.7%
Cost per Ride	\$45.26	\$13.04	247.1%	\$22.77	\$8.41	170.7%
Cost per Mile	\$4.72	\$2.02	133.7%	\$2.70	\$1.75	54.3%
Miles per Ride	9.6	6.4	50.0%	8.4	4.8	75.0%

Title XIX Non Medical

Monthly Ride	64	83	-22.9%	83	36	129.5%
Monthly Cost	\$2,101	\$413	408.7%	\$610	\$730	-16.4%
Monthly Vehicle Mile	735	909	-19.1%	878	433	102.8%
New Riders This Month	9	24	-62.5%	16	12	33.3%
Cost per Ride	\$32.83	\$4.98	559.2%	\$7.32	\$20.09	-63.6%
Cost per Mile	\$2.86	\$0.45	535.6%	\$0.69	\$1.69	-59.2%
Miles per Ride	11.5	11.0	4.5%	10.5	11.9	-11.8%

Dialysis

Monthly Ride	87	87	0.0%	97	52	87.6%
Monthly Cost	\$2,874	\$1,342	114.1%	\$2,464	\$868	183.9%
Monthly Vehicle Mile	1,090	885	23.2%	1,103	526	109.7%
New Riders This Month	3	1	200.0%	3	5	-40.0%
Cost per Ride	\$33.03	\$15.43	114.1%	\$25.51	\$16.85	51.4%
Cost per Mile	\$2.64	\$1.52	73.7%	\$2.23	\$1.65	35.2%
Miles per Ride	12.5	10.2	22.5%	11.4	10.2	11.8%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	25	9	177.8%	6	13	-53.8%
Monthly Cost	\$574	\$1,577	-63.6%	\$664	\$830	-20.0%
Monthly Vehicle Mile	162	37	337.8%	43	87	-50.6%
New Riders This Month	5	0	N/A	2	2	0.0%
Cost per Ride	\$22.96	\$175.22	-86.9%	\$104.88	\$61.84	69.6%
Cost per Mile	\$3.54	\$42.62	-91.7%	\$15.36	\$9.58	60.3%
Miles per Ride	6.5	4.1	58.5%	6.8	6.5	4.6%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	519	218	138.1%	513	329	55.9%
Monthly Cost	\$6,149	\$5,096	20.7%	\$6,161	\$5,319	15.8%
Monthly Vehicle Mile	2,112	819	157.9%	1,696	1,314	29.1%
New Riders This Month	21	7	200.0%	12	7	71.4%
Cost per Ride	\$11.85	\$23.38	-49.3%	\$12.02	\$16.15	-25.6%
Cost per Mile	\$2.91	\$6.22	-53.2%	\$3.63	\$4.05	-10.4%
Miles per Ride	4.1	3.8	7.9%	3.3	4.0	-17.5%
Title XIX Non Medical						
Monthly Rides	10	2	400.0%	1	1	0.0%
Monthly Cost	\$155	\$78	98.7%	\$94	\$110	-14.5%
Monthly Vehicle Mile	39	25	56.0%	6	9	-33.3%
New Riders This Month	2	2	0.0%	0	1	-100.0%
Cost per Ride	\$15.46	\$39.00	-60.4%	\$80.29	\$88.07	-8.8%
Cost per Mile	\$3.96	\$3.12	27.1%	\$16.78	\$12.23	37.2%
Miles per Ride	3.9	12.5	-68.8%	4.8	7.2	-33.3%
Veterans Volunteers						
Monthly Rides	190	254	-25.2%	207		
Monthly Cost	\$2,305	\$85	2611.8%	\$2,065		
Monthly Vehicle Mile	3,196	3,668	-12.9%	3,252		
New Riders This Month	9	12	-25.0%	9		
Cost per Ride	\$12.13	\$0.33	3525.2%	\$0.63		
Cost per Mile	\$0.72	\$0.02	3012.3%	\$9.99		
Miles per Ride	16.8	14.4	16.5%	15.7		
Wa Co DAVS						
Monthly Rides	3	0	N/A	1		
Monthly Cost	\$1,088	\$74	1370.3%	\$312		
Monthly Vehicle Mile	16	0	N/A	3		
New Riders This Month	1	0	N/A	0		
Cost per Ride	\$362.78	N/A	N/A	\$467.58		
Cost per Mile	\$68.02	N/A	N/A	\$106.88		
Miles per Ride	5.3	N/A	N/A	4.4		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	740	700	5.7%	719	649	10.8%
Monthly Cost	\$6,197	\$4,650	33.3%	\$8,278	\$4,244	95.1%
Monthly Vehicle Mile	3,359	3,064	9.6%	3,115	3,113	0.1%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$8.37	\$6.64	26.1%	\$11.52	\$6.54	76.1%
Cost per Mile	\$1.84	\$1.52	21.1%	\$2.66	\$1.36	95.6%
Miles per Ride	4.5	4.4	2.3%	4.3	4.8	-10.4%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	123	110	11.8%	178	111	60.4%
Monthly Cost	\$926	\$791	17.1%	\$1,603	\$791	102.7%
Monthly Vehicle Mile	1,039	976	6.5%	1,210	814	48.6%
New Riders This Month	13	16	-18.8%	19.1	9.9	92.9%
Cost per Ride	\$7.53	\$7.19	4.7%	\$8.99	\$7.13	26.1%
Cost per Mile	\$0.89	\$0.81	9.9%	\$1.32	\$0.97	36.1%
Miles per Ride	8.4	8.9	-5.6%	6.8	7.3	-6.8%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,214	907	33.8%	1,176	827	42.2%
Monthly Cost	\$4,877	\$3,189	52.9%	\$4,509	\$3,337	35.1%
Monthly Vehicle Mile	2,464	2,081	18.4%	2,287	2,270	0.7%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$4.02	\$3.52	14.2%	\$3.84	\$4.04	-5.0%
Cost per Mile	\$1.98	\$1.53	29.4%	\$1.97	\$1.47	34.0%
Miles per Ride	2.0	2.3	-13.0%	1.9	2.7	-29.6%
Maryville Nursing Home						
Monthly Rides	0	44	-100.0%	33	46	-28.3%
Monthly Cost	\$0	\$610	-100.0%	\$442	\$505	-12.5%
Monthly Vehicle Mile	0	74	-100.0%	56	60	-6.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$13.86	N/A	\$13.31	\$10.96	21.4%
Cost per Mile	N/A	\$8.24	N/A	\$7.85	\$8.40	-6.5%
Miles per Ride	N/A	1.7	N/A	1.7	1.3	30.8%
Mary's Woods						
Monthly Rides	1,328	666	99.4%	1,299	986	31.7%
Monthly Cost	\$5,862	\$5,848	0.2%	\$5,909	\$7,897	-25.2%
Monthly Vehicle Mile	1,690	1,665	1.5%	1,850	1,803	2.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.41	\$8.78	-49.8%	\$4.55	\$8.01	-43.2%
Cost per Mile	\$3.47	\$3.51	-1.1%	\$3.19	\$4.38	-27.2%
Miles per Ride	1.3	2.5	-48.0%	1.4	1.8	-22.2%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	770	791	-2.7%	709	753	-5.8%
Monthly Cost	\$766	\$794	-3.5%	\$837	\$845	-0.9%
Monthly Vehicle Mile	485	594	-18.4%	514	482	6.6%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$0.99	\$1.00	-1.0%	\$1.18	\$1.12	5.4%
Cost per Mile	\$1.58	\$1.34	17.9%	\$1.63	\$1.75	-6.9%
Miles per Ride	0.6	0.8	-25.0%	0.7	0.6	16.7%
Providence Elderplace						
Monthly Rides	9,786	8,557	14.4%	9,357	8,837	5.9%
Monthly Cost	\$244,000	\$200,730	21.6%	\$238,180	\$204,364	16.5%
Monthly Vehicle Mile	43,765	37,815	15.7%	39,883	34,952	14.1%
New Riders This Month	18	24	-25.0%	127.5	23.8	435.7%
Cost per Ride	\$24.93	\$23.46	6.3%	\$25.45	\$23.13	10.0%
Cost per Mile	\$5.58	\$5.31	5.1%	\$5.97	\$5.85	2.1%
Miles per Ride	4.5	4.4	2.3%	4.3	4.0	7.5%
Tualatin Valley Workshop						
Monthly Rides	266	450	-40.9%	243	230	5.7%
Monthly Cost	\$4,051	\$5,141	-21.2%	\$5,072	\$3,271	55.1%
Monthly Vehicle Mile	962	718	34.0%	828	545	51.9%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$15.23	\$11.42	33.4%	\$20.84	\$14.21	46.7%
Cost per Mile	\$4.21	\$7.16	-41.2%	\$6.12	\$6.00	2.0%
Miles per Ride	3.6	1.6	125.0%	3.4	2.4	41.7%
West Linn						
Monthly Ride	28	86	-67.4%	96	154	-37.7%
Monthly Cost	\$324	\$344	-5.8%	\$313	\$331	-5.4%
Monthly Vehicle Mile	69	66	4.5%	113	113	0.0%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$11.58	\$4.00	189.5%	\$3.27	\$2.15	52.1%
Cost per Mile	\$4.70	\$5.21	-9.8%	\$2.77	\$2.94	-5.8%
Miles per Ride	2.5	0.8	212.5%	1.2	0.7	71.4%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Sep 2016	Sep 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	3,844	5,958	-35.5%	5,902	7,153	-17.5%
Monthly Cost	\$36,609	\$37,182	-1.5%	\$37,575	\$33,761	11.3%
Monthly Vehicle Miles	11,873	12,020	-1.2%	12,088	10,886	11.0%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	98.9%	0.2%
Cost per Ride	\$9.52	\$6.24	52.6%	\$6.37	\$4.72	35.0%
Cost per Mile	\$3.08	\$3.09	-0.3%	\$3.11	\$3.10	0.3%
Miles per Roadcall	11,873	12,020	-1.2%	12,088	10,886	11.0%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,240	1,319	-6.0%	2,149	1,500	43.3%
Monthly Cost	\$32,330	\$29,053	11.3%	\$32,899	\$33,064	-0.5%
Monthly Vehicle Miles	4,165	4,310	-3.4%	4,435	5,263	-15.7%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	99.0%	0.1%
Cost per Ride	\$26.07	\$22.03	18.3%	\$15.31	\$22.05	-30.6%
Cost per Mile	\$7.76	\$6.74	15.1%	\$7.42	\$6.28	18.2%
Miles per Roadcall	4,165	4,310	-3.4%	4,435	5,263	-15.7%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,489	9,056	-17.3%	8,564	8,639	-0.9%
Monthly Cost	\$51,919	\$46,624	11.4%	\$51,243	\$49,572	3.4%
Monthly Vehicle Miles	21,102	21,249	-0.7%	21,367	21,940	-2.6%
On-Time Performance	96.0%	98.0%	-2.0%	97.4%	89.2%	8.2%
Cost per Ride	\$6.93	\$5.15	34.6%	\$5.98	\$5.74	4.2%
Cost per Mile	\$2.46	\$2.19	12.3%	\$2.40	\$2.26	6.2%
Miles per Roadcall	21,102	7,083	197.9%	21,367	10,970	94.8%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,735	9,383	-6.9%	8,939	9,688	-7.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,475	20,579	-0.5%	20,933	20,692	1.2%
On-Time Performance	100.0%	99.0%	1.0%	99.9%	99.7%	0.2%
Cost per Ride	\$7.44	\$6.93	7.4%	\$7.27	\$6.71	8.3%
Cost per Mile	\$3.17	\$3.16	0.3%	\$3.11	\$3.14	-1.0%
Miles per Roadcall	20,475	20,579	-0.5%	20,933	20,692	1.2%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,318	1,440	-8.5%	1,327	1,468	-9.6%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,285	6,033	20.8%	7,177	7,034	2.0%
On-Time Performance	98.2%	95.7%	2.5%	96.8%	96.5%	0.3%
Cost per Ride	\$15.17	\$13.89	9.2%	\$15.07	\$13.63	10.6%
Cost per Mile	\$2.75	\$3.32	-17.2%	\$2.79	\$2.84	-1.8%
Miles per Roadcall	7,285	6,033	20.8%	7,177	7,034	2.0%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,082	23,918	0.7%	23,614	26,133	-9.6%
Monthly Cost	\$340,097	\$318,078	6.9%	\$332,824	\$321,361	3.6%
Monthly Vehicle Miles	34,786	45,215	-23.1%	44,365	45,786	-3.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.12	\$13.30	6.2%	\$14.09	\$12.30	14.6%
Cost per Mile	\$9.78	\$7.03	39.1%	\$7.50	\$7.02	6.8%
Miles per Roadcall	34,786	45,215	-23.1%	44,365	45,786	-3.1%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,563	2,172	18.0%	2,963	1,546	91.7%
Monthly Cost	\$60,017	\$56,131	6.9%	\$58,734	\$56,711	3.6%
Monthly Vehicle Miles	9,221	9,378	-1.7%	8,912	9,859	-9.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$23.42	\$25.84	-9.4%	\$19.82	\$36.68	-46.0%
Cost per Mile	\$6.51	\$5.99	8.7%	\$6.59	\$5.75	14.6%
Miles per Roadcall	9,221	9,378	-1.7%	8,912	9,859	-9.6%

RideWise Performance Report - September 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	14	75	3,900	\$102,258.00		
One-on-one travel training general trips	8	25	1,300	\$34,086.00		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	22	100	5,200	\$136,344.00		
Group travel training general	22		80	\$2,106.62		
Riders Club participants	147					
Subtotal	335		687	\$18,002.02		
Total	357	100	5,887	\$154,346.02		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	9					
Transitional staff support only	3					
Transitional staff support and pass plan	94	268	12	72	1,234	1,093
Total	106					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$34,172.34					
Total trainer hours monthly	813.30					
Ride Ambassador hours monthly	147.25					
Value of volunteer hours monthly	\$3,469.21					
Value of transitional staff hours monthly	\$32,199.78					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	33	196	10,192	\$267,234.24		
One-on-one travel training general trips	35	90	4,680	\$122,709.60		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	68	286	14,872	\$389,943.84		
Group travel training with schools	166		606	\$15,895.40		
Group travel training general	50		183	\$4,787.77		
Riders Club participants	358					
Subtotal	574		789	\$20,683.18		
Total	642	286	15,661	\$410,627.02		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	18					
Transitional staff support only	4					
Transitional staff support and pass plan	94	268	12	72	1,234	1,093
Total	116					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$126,419.22					
Annual cost avoidance of trips	\$410,627.02					
Total cost avoidance	\$284,207.80					
Total trainer hours annual	2,199.90					
Ride Ambassador hours annual	440.00					
Value of volunteer hours annual	\$10,366.40					
Value of transitional staff hours annual	\$32,199.78					